Missouri Division of Cannabis Regulation
Guidance Document – 8/31/2023
Topics: Item Approval Integration Questions

The Division of Cannabis Regulation (DCR) has received questions regarding licensees' ability to sell items aligned with previous item category requirements on September 1, 2023, as well as licensees' ability to create items in certain "Final Packaging" categories.

Will Metrc restrict sales on items aligned with previous item categories and category requirements on September 1, 2023?

DCR does not expect any disruption to sales for items aligned with previous item category requirements in Metrc on or after September 1, 2023. Any errors or restrictions encountered by licensees in their seed-to-sale tracking systems may be a misconfiguration of the licensee's chosen seed–to-sale integrator or actions made by a licensee within that system. If a licensee's chosen integrator restricts sales on September 1, 2023, due to item category system errors, please contact DCR at CannabisDevelopment@health.mo.gov for assistance.

DCR has provided guidance that states dispensary licensees can continue to sell from tags aligned with previous item categories until their inventory for those items is gone. This means dispensary licensees should not edit or attempt to align items received from other licensees with current item category requirements. As a reminder, dispensary licensees should not rename or edit items received from other licensees even if/when repackaging items. **The licensee packaging the product names the item in Metrc; the item name carries forward with the product through the distribution chain** (*The Metrc User Guide 2021 Version 11.1*, *Adding Items – Keep in Mind, p. 40 or Missouri State Supplemental Guide Rev 12.1*, *Adding Items, p. 30*). On July 20, 2023, DCR provided guidance on Naming Items in Metrc. Licensees repackaging a final marijuana product and/or "Final Packaging" item should select the "use same item" box when repackaging. This action will populate the item's information from the source tag.

What should we do if we cannot create an item in a particular "Final Packaging" category?

Licensees experiencing issues creating items in "Final Packaging" categories through their chosen seed–to-sale integrator may enter items directly into Metrc. Seed–to-sale integrators can pull items manually entered into Metrc directly into licensee's seed-to-sale catalog of items.

As a reminder, *anytime* a licensee encounters an issue using an integrated system, the licensee may continue to track their daily operations directly in Metrc.

For questions regarding rule requirements and expectations, please reach out to the licensee's assigned compliance officer. For questions regarding Metrc, please reach out to Metrc Support via phone at 1-877-566-6506, or email at support@metrc.com. Metrc also offers multiple resources including the manual/user guide, state supplemental guide, training through the BridgeApp, and training videos found under the Support tab in Metrc or on YouTube.