



MISSOURI DEPARTMENT OF **HEALTH & SENIOR SERVICES**

Department Strategic Map

**WE PROMOTE HEALTH AND SAFETY THROUGH PREVENTION, COLLABORATION,
EDUCATION, INNOVATION AND RESPONSE**

INVEST IN INNOVATION TO MODERNIZE INFRASTRUCTURE

Develop and implement a master data system governance and modernization plans

Improve efficiency, timeliness, completeness, safety, and constituent experience across programs

RE-ENVISION AND STRENGTHEN THE WORKFORCE

Implement a comprehensive internal workforce development plan, including targeted recruitment and retention strategies

Implement a comprehensive statewide health care workforce plan aligning areas of greatest need across departmental initiatives

BUILD AND STRENGTHEN PARTNERSHIPS

Foster effective engagement with partners to sustain and improve health and safety

Streamline contracting and partnership processes for efficiency and impact

USE CLEAR AND CONSISTENT COMMUNICATION TO BUILD TRUST

Empower team members, constituents, stakeholders, and regulated entities with accessible, transparent, and targeted information

EXPAND ACCESS TO SERVICES

Coordinate cross agency efforts, including maternal and infant health, behavioral health, and senior and disability services

Partner with healthcare, public health, and community providers to expand reach

Maximize funding resources to support and sustain programs

CROSSCUTTING PRIORITY: PLAN FOR THE INCREASE IN THE AGING POPULATION

Promote opportunities for the aging population to remain or re-engage in the workforce or stay active in their communities through volunteerism

Design and implement a "No Wrong Door" plan to streamline access to social services across state agencies

Assess and expand programs and services, and engage partners to support the increase in the aging population