SHOWME WORLDCARE

Filtering Conditions on Jurisdiction Review

Last updated: November 18, 2025

Jurisdiction Review Access

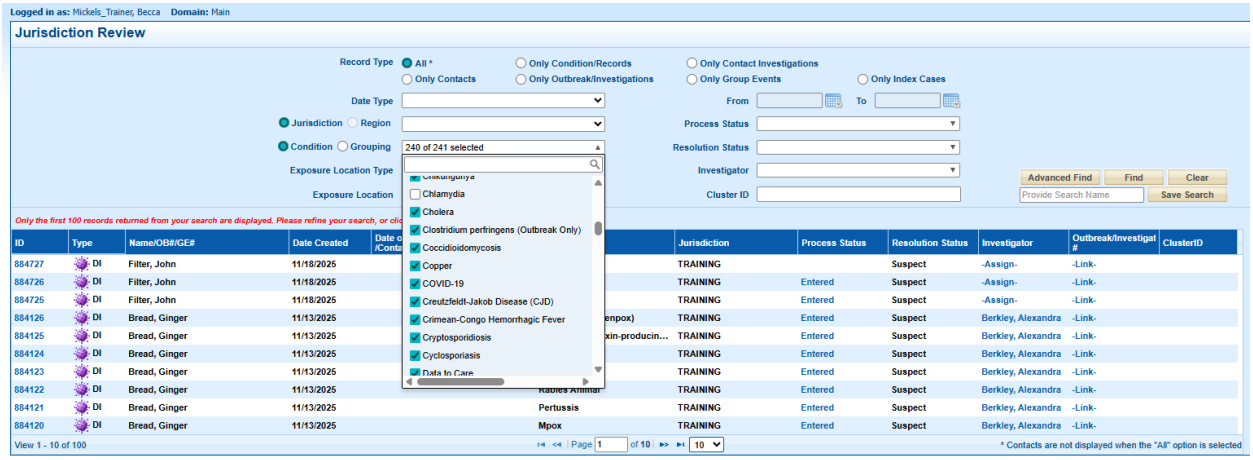
The Jurisdiction Review screen displays the most recent records that the user has rights to access based on their condition group and jurisdiction group privileges. By default, ALL records that the user can access are displayed.

If there are specific conditions that a user does not want to see on Jurisdiction Review, the filters at the top of the page can be used to limit the records displayed in the table. For example, many users at agencies that have completed a data sharing agreement are now able to view records on sexually transmitted infections (STIs) such as chlamydia, gonorrhea, or syphilis. However, most local public health agencies (LPHAs) do not actually work these conditions as they are the responsibility of disease intervention specialists (DIS) at the Department of Health and Senior Services (DHSS) or contracted LPHAs.

If an end user does not EVER need access to STI records and these appear on Jurisdiction Review, please submit an ASAP ticket requesting that the STI access be removed for that user.

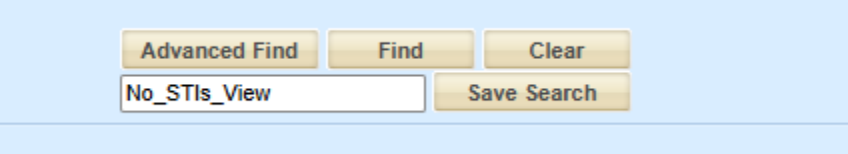
Some end users may need occasional access to STI records but do not want to view them on Jurisdiction Review if they do not work those conditions. These users may wish to set a filter and then save the search so that it can be run quickly on a regular basis.

- On the Jurisdiction Review screen, click on the drop-down next to Condition. Make sure [Select all] is checked. Scroll down the list and uncheck any conditions that the user does not wish to see on Jurisdiction Review (e.g., chlamydia, gonorrhea, syphilis). Once all unwanted conditions are unchecked, click the Find button.

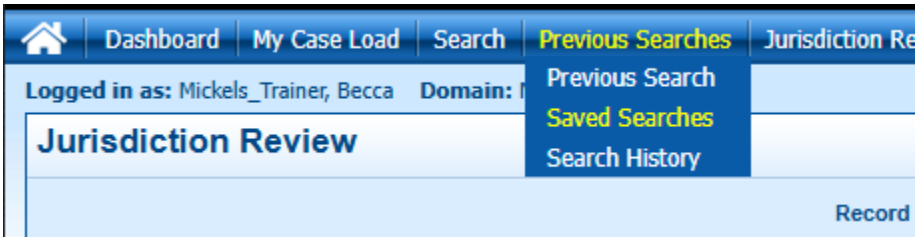


Missouri Department of Health and Senior Services
912 Wildwood Drive, Jefferson City, MO 65109

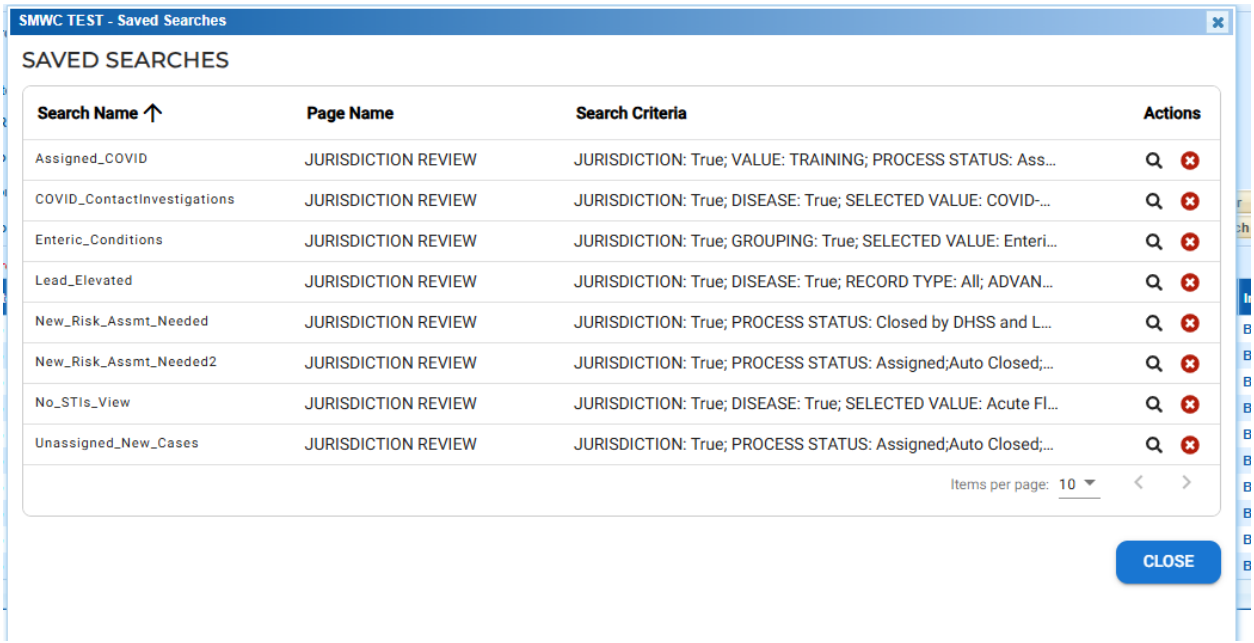
- To save the search, enter a search name in the Provide Search Name box below the Advanced Find and Find buttons. This field accepts letters, numbers, periods, hyphens, and underscores. Spaces are NOT allowed. Once an appropriate name is entered, click the Save Search button.



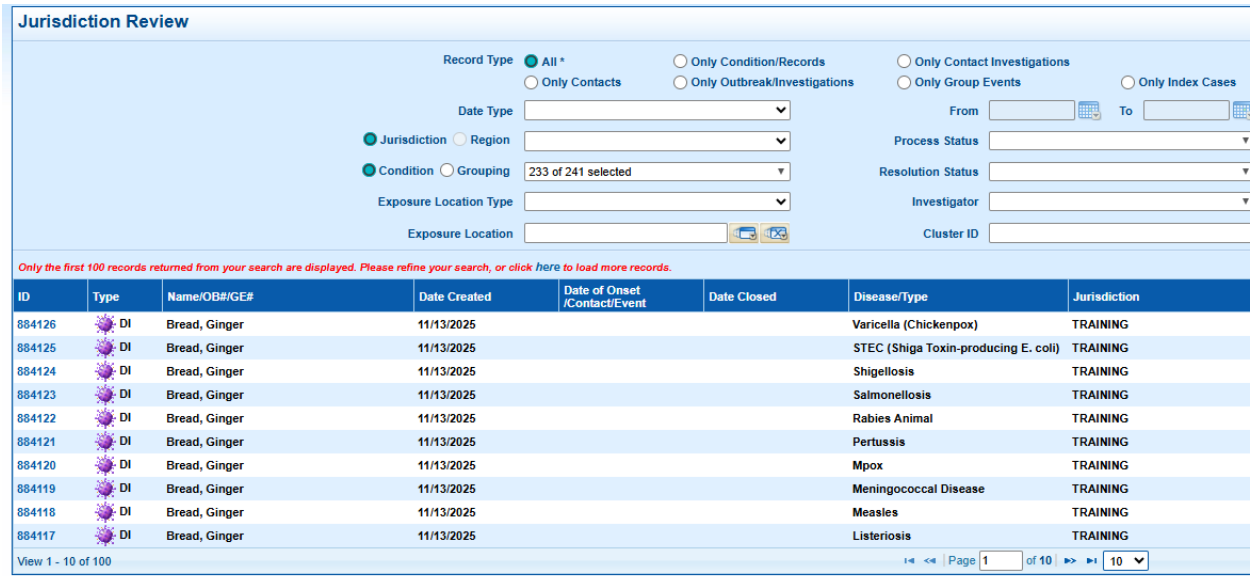
- The next time the user returns to Jurisdiction Review, the default selection of all records will be displayed. To run the previously saved search, click the Previous Searches menu at the top of the screen and select Saved Searches.



- A Saved Searches pop-up will open. Click the magnifying glass next to the appropriate saved search to run that search. Multiple search settings can be saved as shown in the screenshot below. (To remove a previously saved search that is no longer needed, click the red X icon next to that search.)



Clicking on the magnifying glass for the No_STIs_View saved search above returns only non-STI records in the table.



There is currently not a way to set a different default than all accessible records for Jurisdiction Review. The saved search will need to be run each time the user navigates to Jurisdiction Review to remove the unwanted conditions. This is why it is recommended to submit a removal ASAP for condition groups that will never be needed.

How to Request Assistance with ShowMe WorldCare

- The ShowMe WorldCare Help Desk is available from 8:00 AM – 5:00 PM on State workdays. To contact the Help Desk, submit a Help Desk ticket.
- Help Desk office hours are provided daily on State workdays from 9:00 – 10:00 AM to allow for more personalized assistance from the Help Desk. Join the meeting now: Meeting ID: 288 552 720 449; Passcode: rAFt9z
- The ShowMe WorldCare End User Manual, recorded webinars, and FAQ Archives are available on the ShowMe WorldCare Resources website.
- While the Help Desk can assist with account issues such as log-in problems and password resets, as well as basic functionality of ShowMe WorldCare, these staff are not specialists in the specific conditions. More detailed questions about how to handle cases or how to complete the condition-specific forms will need to be directed to the condition point of contacts, such as the District Epidemiologists. These types of questions can be submitted on Help Desk tickets for convenience, but the Help Desk will likely need to route these questions to the appropriate program.

Version History

Revision Date	Revisions
November 18, 2025	Document created