

Central Office Staff Contact List

Below is a list of SHCN Staff, by Program and Issue/Topic, to contact if you have questions. To be connected to any of the individuals listed, call SHCN at 573/751-6246 or email the staff person. If multiple staff persons are listed, any one of the staff members listed will be able to assist with that issue or topic.

| <u>Issue</u> | <u>Brain Injury (BIU)</u> | <u>Children and Youth with Special Health Care Needs (CYSHCN)</u> | <u>Healthy Children and Youth (HCY)</u> | <u>Medically Fragile Adult Waiver (MFAW)</u> |
|---|--|---|--|--|
| Computer System (how to do entry) | Jennifer Braun, Training Coordinator | Jennifer Braun, Training Coordinator | Jennifer Braun, Training Coordinator | Jennifer Braun, Training Coordinator |
| Computer System (not functioning) | Jennifer Braun, Training Coordinator | Jennifer Braun, Training Coordinator | Jennifer Braun, Training Coordinator | Jennifer Braun, Training Coordinator |
| Medical Record Invoices | Kim Reinhardt, HPR III | Kim Reinhardt, HPR III | Kim Reinhardt, HPR III | Kim Reinhardt, HPR III |
| Program Issues/Questions | Debi Smith, SOSA Venice Wood, Program Coordinator | Debi Smith, SOSA Paula Darr, Program Manager | Debi Smith, SOSA Vacant, Program Manager | Debi Smith, SOSA Vacant, Program Manager |
| | Deloris Hubner, HPR III | Kim Reinhardt, HPR III Linda Marr, HPR I Jennifer Braun, Training Coordinator | Aleesha Rhodes, HPR II Jennifer Braun, Training Coordinator | Aleesha Rhodes, HPR II Jennifer Braun, Training Coordinator |
| Program – Authorizations and Eligibility Issues (participant specific) | Venice Wood, Program Coordinator | Paula Darr, Program Manager | Vacant, Program Manager | Vacant, Program Manager |

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| Program – Claims & Payment Issues | Linda Wilkerson, HPR II | Linda Marr, HPR I | Aleesha Rhodes, HPR II | Aleesha Rhodes, HPR II |
| | Kim Reinhardt, HPR III | Linda Wilkerson, HPR II Kim Reinhardt, HPR III | Vacant, Program Manager | Vacant, Program Manager |
| Program – Contract Questions or Contract Invoice Questions | Venice Wood, Program Coordinator | Paula Darr, Program Manager | N/A | N/A |
| | Deloris Hubner, HPR III | Debi Smith, SOSA Linda Marr, HPR I | | |
| Provider Enrollment | Linda Wilkerson, HPR II | Linda Wilkerson, HPR II | Vacant, Program Manager | Vacant, Program Manager |
| | Kim Reinhardt, HPR III | Kim Reinhardt, HPR III | | |