

Aging Matters (SEMO Area Agency on Aging)
Family Caregiver Support Program
Information Sheet
Program Rules and Guidelines for Providers

- A family caregiver is an **unpaid** family member or friend who is older than 18 and is taking care of an elder at home.
- A care **receiver** is someone who is 60 +, needs assistance with at least two ADL's (Activities of Daily Living) and is still living in a private home.
- Caregivers do not have to live in the same house or state as the care receiver, but must be regularly involved in providing care.
- The services provided through this program are intended to reduce the burden of the **family caregiver**. **The family caregiver**, not the care receiver, is our client.
- These services are available in the counties of; Bollinger, Butler, Cape Girardeau, Carter, Dunklin, Iron, Madison, Mississippi, New Madrid, Pemiscot, Perry, Reynolds, Ripley, Scott, Stoddard, St. Genevieve, St. Francois, Wayne.
- To refer a client, you may send (fax, email, or mail) a referral sheet to the Aging Matters/Area Agency on Aging Family Caregiver Program. FCG referral sheets may be obtained from the Aging Matters office.

AGING MATTERS/SOUTHEAST MISSOURI AREA AGENCY ON AGING
1078 WOLVERINE DR, SUITE J
CAPE GIRARDEAU, MISSOURI 63701

Telephone: (573) 335-3331

Fax: (573) 335-3017

Toll Free: 1-800-392-8771

(Clients only please)

Contact Persons:

Kathy Bullis

Program Director Ext. 121

Email: kbullis@agingmatters2u.com

Cindy Silman

Case Manager Ext. 122

Email: cindy@agingmatters2u.com

Paula Fann

Asst. Case Mgr. /Supplies Spec. Ext. 125

Email: pfann@agingmatters2u.com

AVAILABLE SERVICES:

Respite Services: There are no strict financial guidelines. These services are awarded on a **caregiver** burden basis. The services of the respite worker must **relieve a caregiver**. It is not necessary for the caregiver to live in residence with the care receiver. However, there must be a legitimate need for respite.

Traditional respite is a contracted service provided through Pyramid Tri County and ResCare. The contract provider is responsible for staffing, scheduling and all other employee affairs.

"Together We Care" Self Directed Respite Program is a reimbursement program, in which the caregiver is responsible for hiring, scheduling and all other employee affairs. The FCG program reimburses up to \$70 a month toward the pay of a respite worker.

Information and Assistance and Education: Is available to any caregiver, and provides them with information or education on a range of topics, or can help caregivers locate necessary resources.

Supplemental Services: May provide supplies and goods necessary for keeping an elder at home, which the caregiver cannot provide or has difficulty providing and which are not covered by Medicare or Medicaid, such as nutritional supplements and incontinent supplies. A "face to face" assessment is completed with the caregiver. Assessments are evaluated and assigned a score value and supplies grants are awarded based on that score. There is a limit on supplies of up to \$250. Families may reapply 12 months after they have used their entire allotment.

alzheimer's association **Direct Connect Rapid Referral**

FAX TO: 314-432-3824

Date of Referral: _____

TO BE COMPLETED BY REFERRING PROVIDER

URGENT – Contact client immediately

Provider Name: _____ Provider Organization: _____

Phone: _____ Fax: _____ Email: _____

Reason for Referral: (Please check all that apply)

- Diagnose: Information on dementia specialists / dementia diagnostic centers in your area
- Educate: Disease orientation for patient & family, information about treatment, symptoms & stages
- Support: In person, by phone or online
- Services: 24/7 Helpline, care consultation & planning, information about resources in your area

FAMILY/FRIEND/CAREGIVER/OTHER TO BE CONTACTED

Name: _____

Relation to person with memory loss: _____

Phone: _____ Email: _____

Mailing Address: _____

City: _____ State: _____ Zip Code: _____

Preferred method of contact: Phone Email Mail

Preferred day/time of contact: _____

May we identify ourselves as the Alzheimer's Association when we contact you? Yes No

May we leave a voice message? Yes No

PERSON WITH MEMORY LOSS

Name: _____ Date of Birth: _____

Mailing Address: _____

City: _____ State: _____ Zip Code: _____

Diagnosis: _____ Diagnosis Date: _____


I give permission to my healthcare or service provider to fax my name and contact information to the Alzheimer's Association. I understand that an Alzheimer's Association Helpline representative will contact me about support and educational opportunities. I understand this is a free service provided by the Alzheimer's Association. I understand that my name, contact information or health information listed below will not be disclosed or shared with any other entity unless authorization is obtained by me.

Signature: _____

(Patient or Personal Representative)

The person being referred provided verbal consent instead of their signature: Yes

24/7 Helpline 800-272-3900 / www.alz.org



Catholic Charities
of Southern Missouri
Reaching Out. Providing Hope. Changing Lives.

ANDREA BREWER
SSVF Case Manager

511 Main Street
Van Buren, MO 63965

573.323.4044 OFFICE
573.837.0836 CELL
573.323.0409 FAX
abrewer@ccsomo.org EMAIL
www.ccsomo.org WEB

They cover:

Dent; Reynolds, Wayne, Carter

housing + other needs

Van Buren

- Disaster Preparedness & Response
- Disaster Recovery
- Healthy Moms/Healthy Babies
- Homeless Prevention Services
- Home Repair & Rebuilding
- Housing & Financial Counseling
- Income Tax Assistance - MyFreeTaxes.com
- Supportive Services for Veteran Families



Community Mental Health Liaisons

COALITION

The new Community Mental Health Liaison (CMHL) program is part of the Strengthening Mental Health Initiative. Thirty CMHLs work across the state to assist law enforcement and courts.

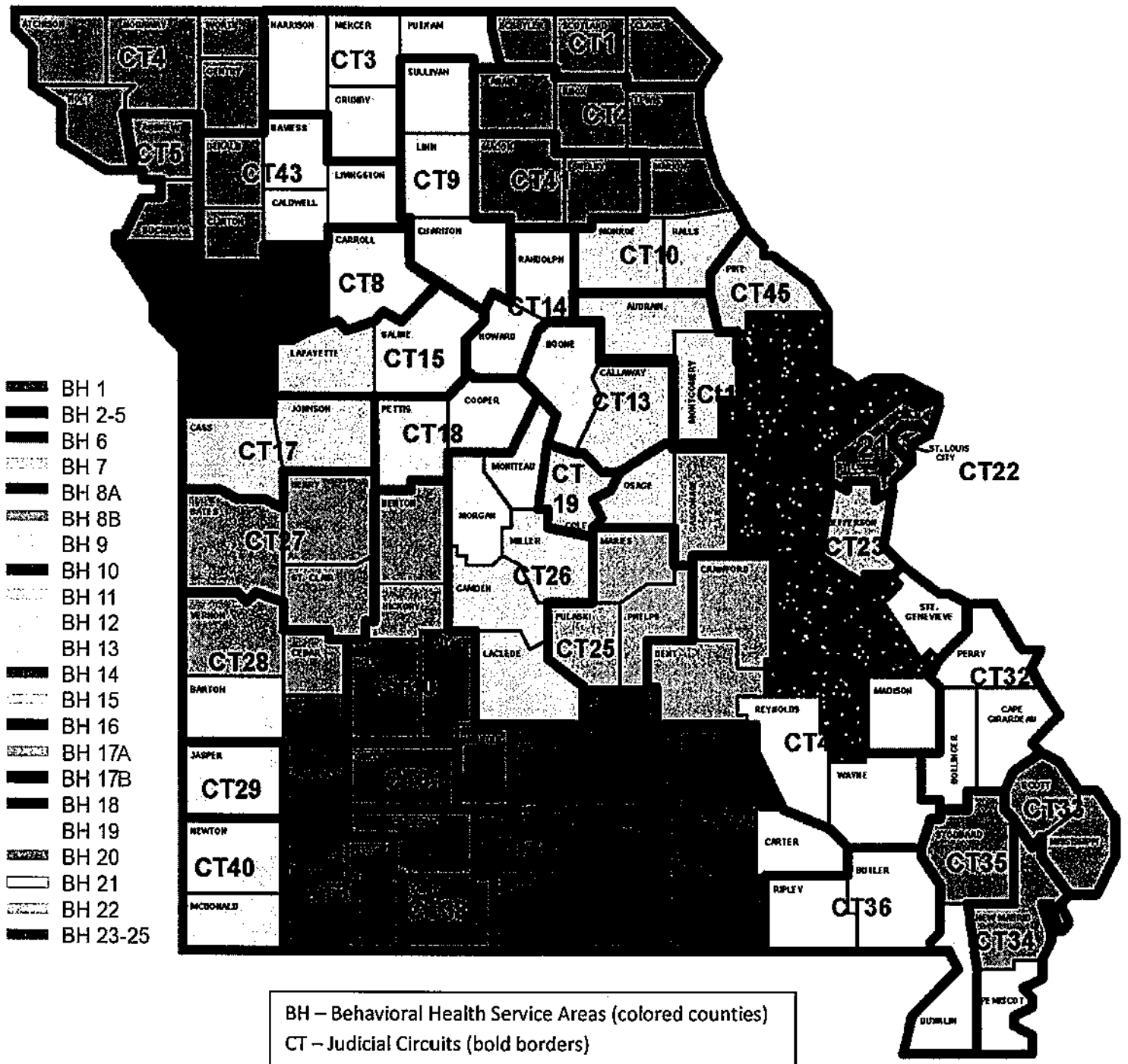
The goal is to form better community partnerships between Community Mental Health Centers, law enforcement, and courts to **save** valuable resources that might otherwise be expended on unnecessary jail, prison, and hospital stays and to **improve outcomes** for individuals with behavioral health issues. Liaisons also follow-up with Missourians referred to them in order to track progress and ensure success. Through the CMHL program, people with behavioral health issues who have frequent interaction with law enforcement and the courts will have improved access to behavioral health treatment.

Role of the Community Mental Health Liaison:

- Answer general questions about mental health conditions and co-occurring disorders (including mental health disorders, substance use disorders, and developmental disabilities).
- Answer questions about the available CMHC resources and services to address behavioral health issues.
- Assist law enforcement and the courts in locating inpatient psychiatric beds for court-ordered involuntary detentions.
- Work to facilitate access to behavioral health resources for potential and existing clients.
- Upon request: Screen potential and existing clients for behavioral health needs and follow their cases to monitor treatment.
- For people with repeat involvement: Consult with case managers to improve coordination of care.
- Explore opportunities for use of outpatient commitments.
- Provide/coordinate training on the following topics: (mental health disorders, civil commitment procedures, suicide prevention, mental health first aid training, etc.).
- Identify and address structural barriers, miscommunications, and consistent patterns that reduce access to services.
- Participate in/consider developing with local law enforcement Crisis Intervention Teams (CIT) or other initiatives that assist law enforcement in dealing with individuals with behavioral health needs.
- Collaborate with local partners in Mental Health Courts, Treatment Courts, Veterans Courts, other specialty/diversion courts dealing with behavioral health issues.
- Where appropriate, participate in monthly or bi-monthly meetings for other court initiatives, such as Juvenile Detention Alternatives Initiative (JDAI), Crossover Youth Initiative (COYI), etc. to improve access to behavioral health services.
- Collect data about behavioral health issues that impact law enforcement and the courts.

Community Mental Health Liaison Map

Behavioral Health Service Areas & Judicial Circuits



Missouri Coalition of Community Mental Health Centers
 For questions, contact Christine Patterson, Ph.D.
 (573) 634-4626

Community Mental Health Liaison Contact List

Behavioral Health (BH) Service Area	Judicial Circuit (JC)	Counties Served	Organization	Liaison Name	Email	Phone
1	4, 5, 43	Atchison, Nodaway, Worth, Gentry, Holt, Andrew, Dekalb, Clinton, and Buchanan	Family Guidance Center	Jan Gentry	janlgentry@familyguidance.org	818-678-7115
2-5	18	Eastern Jackson	Comprehensive Mental Health Services	Erica Benson	ebenson@thepewis.com	818-254-3652 ext. 1456
2-5	16	Jackson	ReDiscover	Heather Umbach	humbach@recoverywarrior.org	818-347-3008
2-5	16	Part of Jackson	Swope Health Services	Cheryl Reed	creed@swopecommunity.org	818-304-1440
2-5	16	Part of Jackson	Truman Medical Center Behavioral Health	Sherrie Stafford	sherrie.stafford@trumanmed.org	818-654-3888
6	6, 7, 8	Clay, Platte, Ray	Tri-County Mental Health Services	Peggy Gorenflo	peggyg@tricitymhs.org	818-677-0485
7	15, 17	Johnson, Cass, and Lafayette	Pathways Community Health-Warrensburg	Dawn Morris	dmorris@pchs.org	860-441-8046
8A	28, 39	Barry, Dade, and Lawrence	Clark Community Mental Health Center	Cynthia Hester	hestinc@clarkmhc.org	417-476-1000 ext. 210
8B	27, 28, 30	Bates, Benton, Cedar, Henry, Hickory, St. Clair, and Vernon	Pathways Community Health-El Dorado Springs	Steven Bearden	sbearden@pchs.org	660-492-0645
9	28, 29, 40	Barton, Jasper, Newton, and McDonald	Ozark Center	Katie Smith	ksmith@ozarkmhc.org	417-825-0900
10	30, 31, 38, 39	Polk, Dallas, Greene, Stone, Webster, Christian, and Taney	Burrell Behavioral Health-Springfield	Marta Gamble	marta.gamble@burrellcenter.com	417-300-4185
10	30, 31, 38, 39	Polk, Dallas, Greene, Stone, Webster, Christian, and Taney	Burrell Behavioral Health-Springfield	Bruce Ottenberg	bruce.ottenberg@burrellcenter.com	417-300-4423
11	19, 20, 26	Camden, Cole, Miller, Laclede, and Osage	Pathways Community Health-Jefferson City/Lebanon	Ted Solomon	tsolomon@pchs.org	573-823-5248
12	6, 9, 13, 14, 15, 18, 26	Carroll, Chariton, Boone, Randolph, Howard, Selma, Pettis, Cooper, Macon, and Morgan	Burrell Behavioral Health-Central	Sara Linenfelter	sara.linenfelter@burrellcenter.com	573-239-1706
13	3, 9, 43	Grundy, Harrison, Linn, Livingston, Mercer, Davess, Caldwell, Sullivan, and Putnam	North Central Missouri Mental Health Center	Kayce Sampsel	ksampsel@ncmhc.org	660-648-6872
14	1, 2, 10, 41	Adair, Clark, Knox, Lewis, Macon, Marion, Schuyler, Scotland, and Shelby	Mark Twain Behavioral Health	Melissa McCauley	mccauley@mtbh.org	660-665-4612
15	10, 12, 13, 45	Audrain, Monroe, Montgomery, Ralls, Pike, and Callaway	Arthur Center/East Central	Laura Heilmann	laura@arthurcenter.com	573-721-1143
17A	20, 25, 42	Crawford, Dent, Gasconade, Maries, Phelps, and Pulaski	Pathways Community Health-Rolla	David Duncan	dduncan@pchs.org	573-201-6922
18	25, 37, 44	Douglas, Howell, Oregon, Ozark, Shannon, Texas, and Wright	Ozarks Medical Center	Christy Gilbert	christy.gilbert@ozarksmc.org	417-257-8782 ext. 4144
19	34, 35, 36, 37, 42	Dunklin, Pemiscot, Butler, Carter, Reynolds, Wayne, and Ripley	Family Counseling Center	Eric Snipes	ericsnipes@fcc.com	573-888-5925
20	33, 34, 35	Mississippi, New Madrid, Scott, and Stoddard	Bootheel Counseling Services	Twan Robinson	troberson@bootheelcounseling.com	(573) 471-0600 ext. 284 Direct line 573-481-2818
21	24, 32	Bollinger, Cape Girardeau, Madison, Perry and Ste. Genevieve	Community Counseling Center	Warren Skinner	wskinner@ccc.com	573-332-2764
Eastern Regional Approach—Contact BHR First						
17B, 22-25	11, 12, 20, 21, 23, 24, 42	St. Louis City/County, Franklin, Iron, Jefferson, Lincoln, St. Francois, St. Charles, Warren, and Washington	Behavioral Health Response (BHR)	Tia Coleman	tcoleman@bhrwv.com	314-628-8237
18	15, 12, 20, 45	St. Charles, Lincoln, Warren, and Franklin	Crider Health Center	Jamie Clark	jclark@cridercenter.com	314-422-0787
17B	24, 42	Iron, St. Francois, and Washington	BJC Behavioral Health-SE	Mark Wardlow, Jr.	mark.wardlow@bjc.org	573-218-3365
22	23	Jefferson	ICOMTREA Comprehensive Health Center	Gina Insalaco	gina@icomtrea.com	636-232-2338
23-25	22	St. Louis City	BJC Behavioral Health-St. Louis City	Chris Beavin	chris@bjc.org	314-239-1720
23-25	21	St. Louis	BJC Behavioral Health-St. Louis County	Irina Jasarevic	irina@bjc.org	314-239-0664
23-25	21	St. Louis	BJC Behavioral Health-St. Louis County	Danielle Conroy	dconroy@bjc.org	314-239-9532
23-25	21-22	St. Louis and St. Louis City	ALM Hopewell Center	Kimberly Pennock	kpennock@almhops.com	314-531-1770 ext. 239
Missouri Coalition of Community Mental Health Centers						
For questions, comments, or concerns, please contact Christine Patterson, Ph.D.				Christine Patterson	cpatterson@missouri-mhc.org	573-634-4628
				Kimberly Hicks	khicks@missouri-mhc.org	573-634-4628

**Department of Mental Health
DMH Staff Access Request Form**

Updated: 4/3/2013

New

Change

Revoke User ID

PART 1: User Information (please print clearly)

Last Name _____ First Name _____

SSN (last 4) _____ User ID (Req. for Change or Revoke) _____ Phone: _____

Email _____

Employed By (check one) Central Office State Facility

Facility	_____
Facility #	_____

Division (check all that apply)

ADA

ADMIN

CPS

ITSD

DD

PART 2: Confidentiality Statement

I, the undersigned, an employee of the Department of Mental Health or the Information Technology Services Division at the Department of Mental Health understand that the approval and assignment of the requested ID or change enables me to access the Department of Mental Health Information Systems. I understand that Federal and State laws require confidentiality of the Department of Mental Health information and provide penalties for unauthorized access, use, or disclosure of this information. I agree to keep confidential all information made available to me through this access. I also agree not to divulge or share my password with anyone.

I agree to use the information obtained through these systems for purposes directly connected with the administration of a federal/state assisted program which provides assistance in cash or in kind, or services, directly to individuals on the basis of need. I further agree to comply with the policies and procedures established by the Department of Mental Health further governing the access and use of this information.

Violations or disclosures on my part may result in loss of access to the information systems, disciplinary action up to and including dismissal and/or civil court action.

User Signature _____ Date _____

Supervisor Signature _____ Date _____

Local Security Coordinator _____ Date _____

Central Office Use Only

Request Completed by _____ Date _____

Involuntary Commitment Facilities - Mental Health

Facility Name	Address 1	Address 2	City	State	Zip	Phone	Fax Number	Special Population
Callaway Community Hospital - Kingdom Senior Solutions	Ten South Hospital Drive		Fulton	MO	65251	573-826-2744		
Cameron Regional Medical Center - Monarch Rehabilitation Behavioral Health Unit	1600 Everygreen		Cameron	MO	64429	816-632-4800	816-649-3269	
Cass Regional Medical Center - Sage Behavioral Health Services	2800 Rock Haven Road		Harrisonville	MO	64701	816-887-0793	816-380-1871	
CenterPoint Hospital	5931 Highway 94 South		St. Charles	MO	63304-	800-345-5407	636-447-6001	
Citizens Memorial Hospital	1500 N. Oakland		Bolivar	MO	65613	417-326-6000	417-328-6338	Geriatric Only
Cox Medical Center North - Inpatient Psychiatry, B200	1423 N. Jefferson Ave.		Springfield	MO	65802	417-269-3000	417-269-3747	
Crittenton Center	10918 Elm Avenue		Kansas City	MO	64134	816-765-6600	816-767-4158	Adolescents Only
Fitzgibbons Hospital	2305 South Highway 65		Marshall	MO	65340	660-886-7431	660-886-9001	
Freeman Health Systems - Senior Serenity Center/Stephens Unit	932 E. 34th Street		Joplin	MO	64804	417-347-6656	417-347-5454	
Fulton State Hospital *	600 E. 5th Street		Fulton	MO	65251	573-592-4100	573-592-3009	*Maximum Security Only
General Leonard Wood Army Community Hospital	4430 Missouri Ave.	P.O. Box 1278	Fort Leonard Wood	MO	65473	573-596-0522	573-596-0537	Military
Harry S. Truman Memorial Veterans Hospital	800 Hospital Drive		Columbia	MO	65201	573-814-6000	573-814-6309	Military
Hawthorn Children's Psychiatric Hospital	1901 Pennsylvania		St. Louis	MO	63133	314-512-7800	573-512-7755	
Heartland Behavioral Health Services	1500 W. Ashland		Nevada	MO	64772	417-667-2666	573-512-7755	
Jefferson Regional Medical Center	P.O. Box 350		Crystal City	MO	63019	636-933-1189	636-933-1119	
John Cochran VA Medical Center	#1 Jefferson Barracks Dr.		St. Louis	MO	63125-	314-894-6523	314-845-5016	
Lakeland Behavioral Health System	440 S. Market Street		Springfield	MO	65806	417-865-5581	417-865-5964	Adolescents Only
McCune Brooks Regional Hospital - Generations	3125 Dr. Russell Smith Way		Carthage	MO	64834	417-358-1818	417-237-7228	Geriatric Only
Mercy Behavioral Health formerly St. John's Regional Medical Center	5615 W. 32nd.		Joplin	MO	64804	417-625-2354	417-625-2807	

Facility Name	Address 1	Address 2	City	State	Zip	Phone	Fax Number	Special Population
Mercy Health Center/Marion Center	1235 E. Cherokee St.		Springfield	MO	65804	417-885-2000	417-820-8615	
Mineral Area Regional Medical Center	1212 Weber Road		Farmington	MO	63640	573-756-4581	573-756-5834	
Missouri Baptist New Hope Senior Behavioral Health Center	751 Sappington Bridge Rd.		Sullivan	MO	63080	573-860-1601	573-860-1603	
Missouri Delta Medical Center	1008 N. Main		Sikeston	MO	63801	573-472-7490	573-472-7761	Geriatric Only
Missouri Psychiatric Center	#3 Hospital Drive		Columbia	MO	65201	573-884-1300	573-884-1010	
Moberly Regional Medical Center	1515 Union Avenue		Moberly	MO	65270	660-269-3028	660-269-3199	Geropsychiatric
Mosaic Life Care	5325 Faraon Street		St. Joseph	MO	64501-	816-271-7273	816-271-7376	
Nevada Regional Medical Center - New Beginnings	800 S. Ash		Nevada	MO	64772	417-667-3355	417-448-3848	
Osage Beach Center for Cognitive Disorders	840 Passover Road		Osage Beach	MO	65065	573-723-5159		General adult facility (18 and over)
Ozarks Medical Center	1211 Porter Wagner Blvd.	P. O. Box 1100	West Plains	MO	65775	417-257-6750	417-257-5823	
Parkland Senior Support Center	1101 W. Liberty Street		Farmington	MO	63640	573-760-8312	573-760-8345	
Phelps County Regional Medical Center	1000 W. 10th Street		Rolla	MO	65401	573-458-8899	573-458-8466	
Poplar Bluff Regional Medical Center	621 West Pine Street		Poplar Bluff	MO	63901	573-686-8399	573-686-8338	
Research Medical Center	2316 E. Meyer Blvd.		Kansas City	MO	64132	816-276-4000		
Research Psychiatric Center	2323 E. 63rd Street		Kansas City	MO	64132	816-444-8161	816-333-4495	
Royal Oaks Hospital	307 N. Main		Windsor	MO	65360	660-647-2182	660-647-2034	
Signature Psychiatric Hospital	2900 Clay Edwards Drive		North Kansas City	MO	64116	816-691-5106	816-346-7032	
Skaggs Regional Medical Center - Senior Transitions Unit	P. O. Box 650		Branson	MO	65615	417-335-7000		
Southwest Missouri Psychiatric Rehabilitation Center - Pathways Community Health	1301 Industrial Parkway East		El Dorado Springs	MO	64744	417-876-1002	417-876-1004	Commitments of 21 Day and Beyond
Southwest MO Psychiatric Rehabilitation Center	1301 Industrial Parkway East		Eldorado Springs	MO	64744	417-876-1002	417-876-1004	No longer accepts 96 Hour
SSM Depaul Health Center	12303 DePaul Drive		Bridgeton	MO	63044	314-344-7999	314-344-6194	

Facility Name	Address 1	Address 2	City	State	Zip	Phone	Fax Number	Special Population
SSM Health St. Mary's Hospital	2505 Mission Dr.		Jefferson City	MO	65109	573-681-3000		
SSM St. Joseph Health Center	300 First Capitol Dr.		St. Charles	MO	63301	636-327-1000	636-327-1110	
SSM St. Joseph Health Center - Wentzville	500 Medical Drive		Wentzville	MO	63385	636-327-1000	636-327-1257	
SSM St. Mary's Health Center	1027 Bellevue		St. Louis	MO	63117	314-768-8610	314-768-8977	
SSM St. Mary's Health Center	6420 S. Clayton Road		St. Louis	MO	63117	341-768-8000	314-768-8011	
St. Alexis Hospital Broadway Campus	3933 South Broadway		St. Louis	MO	63118	865-3333 x731	314-865-7938	
St. Alexis Hospital Forest Park Campus	6150 Oakland Avenue		St. Louis	MO	63139	314-768-3000	314-768-3990	
St. Anthony's Hyland Behavioral Center	10018 Kennerly Road		St. Louis	MO	63128	314-525-7275	314-525-3456	
St. Francis Mental Health Services	2016 S. Main Street		Maryville	MO	64468	660-562-7900	660-562-7911	
St. John's Mercy Medical Center	615 S. New Ballas Road		St. Louis	MO	63141	314-251-6000	314-251-5696	
St. Louis Psychiatric Rehabilitation Center	5300 Arsenal Street		St. Louis	MO	63139	314-877-5981	314-877-5982	
St. Louis Regional Psychiatric Stabilization Center	5355 Delmar Blvd.		St. Louis	MO	63112	314-932-7110 x 102	314-932-7116	
St. Louis University Hospital	3635 Vista at Grand		St. Louis	MO	63110	314-577-8000		
St. Luke's Northland Hospital Smithville	601 S. 169 Highway		Smithville	MO	64089	816-532-7220	816-532-7121	
Truman Medical Center Behavioral Health	300 W. 29th Terr. - Suite A		Kansas City	MO	64108	816-404-3830		
Twin Rivers Regional Medical Center	1301 First Street		Kennett	MO	63857	573-888-4522		Geriatric Only
Two Rivers Psychiatric Hospital	5121 Raytown Road		Kansas City	MO	64133	816-382-6360	816-382-6822	
VA St. Louis Health Care System	#1 Jefferson Barracks Dr.		St. Louis	MO	63125	314-487-0400	314-845-5016	Military
Veterans Administration Medical Center	4801 Linwood Blvd.		Kansas City	MO	64128	816-861-4700	816-922-3317	Military
Washington University (BJC)	One Barnes-Jewish Plaza	West Pavillon - Suite 17301	St. Louis	MO	63110	314-362-1819	314-362-7017	

Legal Aid Office Phone Numbers by County

County Name	Office Phone	County Name	Office Phone	County Name	Office Phone
Adair	800-767-2018	Henry	800-892-2943	Platte	816-474-6750
Andrew	800-892-2101	Hickory	800-892-2943	Polk	800-444-4863
Atchison	800-892-2101	Holt	800-892-2101	Pulaski	800-444-4863
Audrain	800-568-4931	Howard	800-568-4931	Putnam	800-892-2101
Barry	800-444-4863	Howell	800-444-4863	Ralls	800-767-2018
Barton	800-492-7095	Iron	800-444-4863	Randolph	800-568-4931
Bates	800-492-7095	Jackson	816-474-6750	Ray	800-892-2943
Benton	800-892-2943	Jasper	800-492-7095	Reynolds	800-444-4863
Bollinger	800-748-7456	Jefferson	800-444-0514	Ripley	800-748-7456
Boone	800-568-4931	Johnson	800-892-2943	Saline	800-892-2943
Buchanan	800-892-2101	Knox	800-767-2018	Schuyler	800-767-2018
Butler	800-748-7456	Laclede	800-444-4863	Scotland	800-767-2018
Caldwell	800-892-2101	Lafayette	800-892-2943	Scott	800-748-7456
Callaway	800-568-4931	Lawrence	800-444-4863	Shannon	800-444-4863
Camden	800-892-2943	Lewis	800-767-2018	Shelby	800-767-2018
Cape Girardeau	800-748-7456	Lincoln	800-767-2018	St Charles	800-444-0514
Carroll	800-892-2943	Linn	800-892-2101	St Francois	800-444-4863
Carter	800-748-7456	Livingston	800-892-2101	St Genevieve	800-444-4863
Cass	800-892-2943	Macon	800-767-2018	St Louis City	800-444-0514
Cedar	800-444-4863	Madison	800-444-4863	St Louis County	800-444-0514
Chariton	800-568-4931	Maries	800-444-4863	St. Clair	800-892-2943
Christian	800-444-4863	Marion	800-767-2018	Stoddard	800-748-7456
Clark	800-767-2018	McDonald	800-492-7095	Stone	800-444-4863
Clay	816-474-6750	Mercer	800-892-2101	Sullivan	800-892-2101
Clinton	800-892-2101	Miller	800-568-4931	Taney	800-444-4863
Cole	800-568-4931	Mississippi	800-748-7456	Texas	800-444-4863
Cooper	800-568-4931	Moniteau	800-568-4931	Vernon	800-492-7095
Crawford	800-444-4863	Monroe	800-767-2018	Warren	800-444-0514
Dade	800-444-4863	Montgomery	800-767-2018	Washington	800-444-0514
Dallas	800-444-4863	Morgan	800-892-2943	Wayne	800-444-4863
Daviess	800-892-2101	New Madrid	800-748-7456	Webster	800-444-4863
DeKalb	800-892-2101	Newton	800-492-7095	Worth	800-892-2101
Dent	800-444-4863	Nodaway	800-892-2101	Wright	800-444-4863
Douglas	800-444-4863	Oregon	800-444-4863		
Dunklin	800-748-7456	Osage	800-568-4931		
Franklin	800-444-0514	Ozark	800-444-4863		
Gasconade	800-444-4863	Pemiscot	800-748-7456		
Gentry	800-892-2101	Perry	800-748-7456		
Greene	800-444-4863	Pettis	800-892-2943		
Grundy	800-892-2101	Phelps	800-444-4863		
Harrison	800-892-2101	Pike	800-767-2018		



Life Changers Community Outreach Center is a 12 month faith-based residential facility for men and women 18 & over to help them overcome any kind of life controlling issue, such as:

- Addiction
- Alcohol
- Depression
- Anger
- Suicide

Our program teaches morals & values from the Word of God to help them overcome their old behavior & lifestyles, along with providing an environment in which the Holy Spirit moves & empowers them to live a NEW & FREE LIFE!



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WWW.Lifechangersoutreach.com
573-405-0176

**Family Counseling
Center, Inc.**



PO Box 71 925 Hwy V V

Kennett, MO 63857

Eric Snipes, LPC
Community Mental Health Liaison

Office
Fax
Cell
Crisis
Email

(573) 888-5925
(573) 888-9365
(573) 344-1155
(800) 356-5395
erics@fccinc.org

NG CENTER, INC

y Mental

Health Liaison Referral Form

Client Name:
.

Client Date of Birth:
.

Client Address:
.

Reason for Referral:
.

Law Enforcement/Sheriff's Department Information:
.

**FAMILY
COUNSELING
CENTER, INC**

925 HWY V V
KENNETT, MO
573-888-5925

3001
WARRIOR LANE
POPLAR
BLUFF, MO
573-686-1200

MOCARS CRISIS LINE 1-800-356-5395

CMHL Eric Snipes, LPC

573-888-5925 x 253

erics@fccinc.org

FAX 573-888-9365



SUDL

Substance Use Disorder Liaison

Lighting the Road to Recovery

WHO WE ARE:

- ❖ The Substance Use Disorder Liaison (SUDL) position was created through funding obtained by the Missouri Coalition for Community Behavioral Healthcare through the Missouri Foundation for Health and the Missouri Department of Mental Health. The goal of the initiative is to form strong community partnerships with crisis systems, law enforcement agencies and courts to best utilize existing resources and improve access to behavioral health services and supports.

WHAT WE DO:

- ❖ Answer general questions about behavioral health disorders and treatments.
- ❖ Connect people with needed treatment and support.
- ❖ Assist law enforcement, courts, hospitals, health clinics/departments, and other helping agencies in locating Crisis Stabilization beds for involuntary commitments.
- ❖ Facilitate access to behavioral health services.
- ❖ Identify and address structural barriers, miscommunication and patterns that reduce access to behavioral health services.
- ❖ Provide and coordinate training on behavioral health topics, including Civil Involuntary Detention, Mental Health First Aid, Suicide Prevention and Substance Use Disorders.
- ❖ Participate in area meetings and committees related to behavioral health treatment.
- ❖ Participate and assist in development of Crisis Intervention Teams (CIT) and initiatives assisting helping agencies.

**Gregg McBride, CRADC,
SQP-R, MARS**

Phone: 573-747-8385

Fax: 573-747-4056

Email:

gmcbride@semobh.org



GREGG MCBRIDE, CRADC, SQP-R, MARS
Substance Use Disorder Liaison

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Farmington, MO 63640
www.semobh.org

Phone: 573-756-5749
Cell: 573-327-1025
Fax: 573-747-4056
gmcbride@semobh.org

LOSSES NOT COVERED

- Stolen or damaged property
- Pain and suffering
- Crime scene clean-up or relocation
- Rent, mortgage payments, utilities
- Food and/or clothing costs
- Tuition reimbursement
- Monetary losses from investment schemes
- Identity Theft

COLLATERAL SOURCES

The Crime Victims' Compensation Program is a payor of last resort that pays for financial losses not covered by other sources. These sources include, but are not limited to:

- Insurance (health, auto, disability)
- Workers' Compensation
- Public funds such as Medicaid or Medicare
- Paid sick or annual leave
- Restitution

HOW TO FILE A CLAIM

Applications can be obtained by contacting the Program at:

Crime Victims' Compensation

P.O. Box 1589

Jefferson City, MO 65102-1589

Phone (573) 526-6006

Or

Toll Free 1-(800) 347-6881

(Victims Only)

Applications can also be downloaded at: www.dps.mo.gov

NOTICE

This brochure is only a summary of Missouri law relating to the Crime Victims' Compensation Program, administered by the Missouri Department of Public Safety. It is not in itself binding upon the Crime Victims' Compensation Program.

For the actual provisions, please refer to the Missouri Crime Victims' Compensation law, Chapter 595, RSMo, as amended.



**OPENING THE DOORS
OF HOPE FOR VICTIMS**

MISSOURI'S PROGRAM

The Missouri Crime Victims' Compensation Program is designed to financially assist victims who have sustained bodily or psychological injury in paying for reasonable medical expenses, counseling expenses, funeral expenses and lost wages or loss of support.

The application must be filed with the office within two (2) years of the crime date, or in cases involving persons under 18, within two (2) years of discovery.

SOME ELIGIBILITY CONDITIONS

The victim and claimant must show proof of United States citizenship or proof of legal status in the United States.

The crime must be reported to law enforcement within 48 hours of the incident unless there is good cause, or in cases involving persons under 18, within 48 hours of discovery. A victim continually residing in a certified domestic violence shelter for up to five (5) days from the crime date may constitute good cause for delay in reporting the crime.

The victim must cooperate with law enforcement and prosecution.

The application must be signed and notarized.

AVAILABLE BENEFITS

A claim may be filed for reasonable out-of-pocket expenses only. The following expenses are covered by the Program:

- Medical expenses
- Funeral expenses
- Counseling expenses
- Lost wages/or loss of support
(victims must be gainfully employed on crime date)

LIMITS ON AWARDS

Total compensation awards may not exceed \$25,000. The awards are broken down as follows:

- Up to \$400 per week for lost wages
- Up to \$5,000 for funeral expenses
- Up to \$2,500 for counseling expenses per claim
- Up to \$250 for personal property such as bedding and clothing seized by law enforcement as evidence in the crime for which compensation is being sought

ELIGIBLE BENEFITS

You may be eligible for benefits if:

1. You sustained personal bodily injury as a victim of violent crime or as a result of helping another person or police officer, or while attempting to prevent a crime; or
2. You are the relative of a sexual assault victim who needs counseling in order to better assist the victim in recovery; or
3. In the event of a victim's death, you are the surviving spouse, child or other dependent of a deceased violent crime victim; or
4. You are a Missouri resident who suffered personal injury or death as a result of terrorism committed outside of the United States.

FALSE INFORMATION AND ELIGIBILITY

It is a crime to knowingly provide false information on the application in order to receive any benefits from the Program.

Claim eligibility cannot be determined until the Program has completed a thorough investigation of the crime and expenses for which compensation is being sought.

Consumer Protections for Survivors of Elder Abuse

When survivors of elder abuse leave their abusers, the first priorities are often physical and emotional well being. Survivors may not be thinking of their financial affairs, especially if the finances were managed by their abusers. Advocates play a crucial role in assisting survivors to access resources or exercise legal rights.

1. **Prioritize debt payments.**

Survivors may need guidance on how to prioritize debts. High-priority debts are those that are secured by collateral, most commonly mortgages and auto loans. If survivors fall behind on mortgage payments, they may lose their homes. However, if the survivor has moved out to leave an abuser who is living in the shared home, the survivor should instead prioritize paying rent for the new home. Keeping current on auto loans is also critical if the survivor needs a car to get to work or as their primary method of transportation.

Unsecured debts are typically low priority. This includes credit card debts, medical bills, and personal loans. Unsecured debts are not typically subject to the same risk of repossession as secured debts, so survivors should pay these only after daily necessities and high-priority debts have been covered.

1. **Stop harassment from debt collectors.**

Survivors of elder abuse may be particularly vulnerable to abusive tactics by debt collectors. The Fair Debt Collection Practices Act, 15 U.S.C. § 1692 (“FDCPA”), prohibits debt collectors from engaging in deceptive, abusive, and harassing tactics. Most states also have debt collection laws, often with stronger protections than the FDCPA. Advocates should help survivors understand what debt collectors can and cannot do under these laws.

Though debt collectors may threaten to sue the survivor, many will not carry out this threat. The threat or even existence of a lawsuit does *not* make a debt high priority unless the creditor obtains a court judgment. In the event a collection suit is filed, survivors should work with a legal advocate to identify legal defenses to repayment and respond to the suit to avoid default judgment. **National Center on Law & Elder Rights | 2 Understand garnishment exemptions for Social Security Income and disability benefits.**

If a creditor obtains a judgment against the survivor, the survivor’s income and property may be subject to seizure. Most states have exemption laws protecting specific kinds of property from seizure up to a certain amount, including clothing, household goods, and tools used for the survivor’s employment. Federal law exempts a portion of wages from garnishment.

Survivors of elder abuse are likely to qualify for other exemptions from garnishment. Some forms of retirement income are protected from garnishment, including civil service retirement pay, military retirement pay, and ERISA-qualified pension plans. Additionally, Social Security and Supplemental Security Income (SSI) benefits are protected from garnishment. There is one exception to these protections—federal agencies, such as the IRS or the Department of Education, are authorized to garnish a portion of income from otherwise exempt sources to collect on debts owed.¹

¹ For this reason, income taxes and federal student loans should be categorized as high-priority when it comes to managing financial obligations.

1. Timely report unauthorized use of credit and debit card.

Federal law protects survivors against the unauthorized use of a credit card or debit card if the abuser steals, borrows, or otherwise uses the survivor's credit card or debit card without permission. For credit cards, the survivor's responsibility for unauthorized use is limited to \$50. Survivors may challenge an unauthorized charge or any other error (e.g., billed for incorrect amount) which appears on a monthly credit card statement.²

² The Fair Credit Billing Act, part of the Truth in Lending Act, 15 U.S.C. § 1666. Information regarding how to raise the dispute appears on the back of the credit card statement.

The extent of the survivor's responsibility for the unauthorized transfer of funds with a debit card is determined by their promptness in notifying the financial institution. Generally, a consumer is not responsible for a timely reported unauthorized transfer of money. If a report is not timely made, the consumer may be responsible for \$50, \$500, or an unlimited amount depending on: 1) when the unauthorized transfer occurred, 2) whether the access device was lost or stolen, 3) when a statement was sent, and 4) when the consumer reported the loss or theft of the access device or the unauthorized transfer of funds. Survivors can notify the financial institution by telephone, in writing, or in person.

1. Place fraud alerts and set up a security freeze.

Survivors who have had their identities stolen by their abusers have free tools available to protect and repair their credit. By federal law, effective September 21, 2018, consumers may place a security freeze on their credit report at no charge. A security freeze will stop all new accounts from being opened, preventing abusers from taking out credit in the survivor's name. In order to open their own accounts, the survivor will need to call the credit bureau to temporarily lift the freeze.

Alternatively, survivors may place a free fraud alert on their credit report. A fraud alert warns potential creditors that the survivor is a victim of identity theft. Any potential creditor will need to contact the applicant to verify their identity before opening a new account. Survivors who fear that their abuser may steal their identity in retaliation for leaving can request an initial fraud alert, which stays on the survivor's credit report for one year after which it may be renewed. Survivors who have been a victim of identity theft and filed a police report, may request an extended fraud alert, which remains on the credit report for seven years. National Center on Law & Elder Rights | 3

Advocates should help survivors determine whether a security freeze or fraud alert will best protect their credit while they get their finances in order. To place a security freeze or fraud alert, the survivor must contact one of the three national credit bureaus (Experian, TransUnion, and Equifax).

1. Protect against utility shutoffs.

Many states provide protections from utility shutoffs for vulnerable populations. Electric and gas companies may be prohibited from terminating service for households with older adults or seriously ill members (for example, if someone requires a medical device such as a ventilator in their daily life). Similar protections may apply if the household income is below a certain threshold. In the event of a shutoff, advocates can help survivors contact the utility company to reinstate access immediately. Survivors and/ or their medical providers may need to fill out and submit a form to the utility company to certify their protected status.

To obtain voice and broadband internet services, survivors should consider the federal Lifeline program. This program provides a monthly subsidy to low-income households for basic phone and internet services.

1. Seek a protection order for restitution.

Civil protection orders are a valuable tool to keep survivors safe from their abusers, but their economic power is often underutilized. Protection orders can require abusers to pay restitution for medical costs and compensatory losses incurred in fleeing the abuser, forbid the abuser from destroying the survivor's property, and ensure the survivor's safety when they retrieve their property from a shared home. When the abuser is ordered to vacate the shared home, they may be required to continue paying the mortgage or rent while the survivor lives there.

Most states include a "catch-all" provision in their protection order statutes for particularized requests. Survivors should work with their advocates to determine their economic needs and craft a request for a protection order that is closely tailored to those needs.

Additional Resources

NCLER.acl.gov.