



Missouri Department of Health and Senior Services

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Jane Drummond
Director

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MEMORANDUM FOR VENDORS OF CONSUMER-DIRECTED SERVICES

FROM: Brenda F. Campbell, Director *Brenda F. Campbell*
Division of Senior and Disability Services

SUBJECT: Changes in Authorization of Consumer-Directed Services

The Division of Senior and Disability Services (DSDS) recently revised policies regarding care plan documentation of Consumer-Directed Services (CDS). In an effort to communicate the amount of time related to intermittent transportation needs of consumers, care plan documentation appeared to impose limits related to transportation by noting the specific amount of time discussed with the consumer to be needed for this task.

Effective February 27, the CDS Care Plan Supplement (DA-3c) will indicate the total number of units that will be reimbursed for any month and the number of days per week that the consumer is authorized to receive services. Any reference that otherwise appears to restrict the way units are delivered (such as *average number of units* to be provided on any day or during any week) shall be disregarded. Intermittent transportation needs reported by the consumer and included in the determination of maximum number of units will be noted on the comment section of the DA-3c for information purposes, however, reimbursable tasks – including transportation – shall be delivered as directed by the consumer for up to the monthly number of maximum units indicated on the DA-3c.

The consumer is responsible for working with the attendant to ensure transportation needs are met as necessary to maintain independence. Vendors should continue to contact local staff to resolve questions on existing care plans.

Any questions regarding this memorandum may be directed to the Bureau of Program Integrity at 573/526-8557 or via e-mail at programintegrity@dhss.mo.gov.

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