

Monthly Bulletins are your one-stop-shop for all last month's highlights!

### New System Updates

New System Update: While the go live date has been rescheduled for May 5, 2025, ([INFO 12-24-04](#)) this gives us the opportunity to ensure a smoother transition and the best possible experience for everyone.



Please continue completing your assigned work as usual using the CyberAccess WebTool, which will remain active until the new system is fully implemented. Keep an eye out for training details coming your way in February 2025.

### Memos



#### INFO MEMO

- [INFO 12-24-01 Upcoming Electronic Case Management System Transition](#)
- [INFO 12-24-02 Provider Reassessment Assignment Information](#)
- [INFO 12-24-03 Consumer Directed Services Operational Survey](#)
- [INFO 12-24-04 Update Information - New Electronic Case Management System Implementation](#)
- [INFO 12-24-05 Spenddown Not Met - Aged & Disabled Waiver Eligible](#)
- [INFO 12-24-06 Update to InterRAI Assessment Coding Guidance](#)

#### HCBS MEMOS

- [INFO 12-24-05 Spenddown Not Met - Aged & Disabled Waiver Eligible](#)



### Reminders

It is imperative to check the case record the day you are going to complete your assessment for any updates to the case:

- Is the case open?
- Does the participant have active Medicaid?
- Is there an open PCCP change request?

Failure to do so could result in you completing an assessment in which you will not be reimbursed for.

Providers should encourage their participants to anticipate phone calls from assessors for the purpose of scheduling a reassessment within 3 months of their care plan expiring. Please share the [Preparing for an Assessment Brochure](#) to help facilitate this conversation. Participants **should not** call DSDS to schedule an appointment. The assessor will make the initial contact.



### interRAI Training

#### Quick Guide updates:

G1d ([Managing medications](#)), [PCQ](#), and [interRAI Coding](#) updates:

- (G1a), Meal Prep: ability to put meals together regardless of nutritional value
- (G1d), Managing Medications: "calling pharmacy or doctor" has been removed as a subtask component.
- (G1g), Shopping: Only refers to assistance needed while in the store.
- (G2j), Eating: Does not include carrying plate/tray to table.

### Contact Us



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