

# HCBS MONTHLY PROVIDER BULLETIN

This bulletin provides updates on policies, guidelines, and initiatives related to Home and Community Based Services.

## This month's highlights:



Medicaid Status



Remediation Reminders



HIPAA Compliance



Reminders

## Medicaid Status

To ensure assessor time is focused on eligible cases, Fusion recently implemented an update that prevents assessments from being completed for participants who do not have active Medicaid status.

To ensure this function works as intended, the case must first be placed in the "**Scheduled for Assessment**" status before the assessment begins.

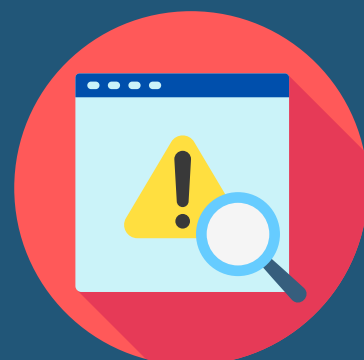
Please note that assessments completed for participants in inactive Medicaid status are not billable, and payment will not be issued.



## Remediation Reminders

To ensure all Case Record Review remediations are accurately received by the Provider Review Team upon completion, please remember to complete the following steps:

- Take the "Recalculate" action on the Assessment screen if changes are made to the InterRAI coding.
- To resubmit a case back to PRR after a remediation has been completed, take the "Submit Care Plan for Review" action on the Care Plan screen in Fusion. If this action is not taken PRR will not be notified the remediation has been completed and will be considered an incomplete remediation.



## HIPAA Compliance

### BPQE

Participant information captured in Fusion is the participant's official electronic record. A participant and/or their legal representative, acting on behalf of the participant, may request the electronic case record either verbally or in writing using the Authorization for Disclosure of Consumer Medical Health Information Form. Any other requestor, must provide an Authorization for Disclosure of Consumer Medical Health Information signed by the participant and/or their legal representative. Any sharing of **any** information in the electronic case record, is a violation of Health Insurance Portability and Accountability Act (HIPAA).



## Reminders

- Please note that when making changes to the InterRAI due to a remediation, changes should only be made to the item PRR identified as an error on the review tool. Do not make additional changes on the InterRAI.
- Only falls that result from genuine mobility issues should be coded on the assessment. Isolated incidents, such as tripping over misplaced objects or a random misstep that could happen to any able-bodied individual, should not be coded.
- The Participant General Information page in Fusion should be updated at each reassessment.
- Please remember the importance of clear, concise, and respectful written communication with the PRR team. This will minimize the risk of misinterpretation and supports healthy, professional relationships between agencies.
- Review Section P; Social Supports and be sure to document any informal supports assisting the participant with meeting his/her needs

# MEMOS

### INFO:

[09-25-01 HCBS Workforce Survey Results Report](#)

[09-25-02 Person Center Care Plan Authorization Scheduling and Delivery](#)

[09-25-03 State of the Workforce Aging and Disabilities 2025 Survey Instructions](#)

## Contact Us

For any questions, further guidance or suggestions, please feel free to reach out to us at any time at:

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