

August 2025

HCBS MONTHLY PROVIDER BULLETIN

This bulletin provides updates on policies, guidelines, and initiatives related to Home and Community Based Services.

This month's highlights:

- ✓ Bureau of Senior Programs
- ✓ MO HealthNet Education and Training
- ✓ HCBS Trainings
- ✓ DPOA
- ✓ Reminders

Bureau of Senior Programs (BSP)

The HCBS Training Unit has added additional quarterly in-service opportunities to learn more about the programs administered by the Bureau of Senior Programs (BSP). BSP coordinates with various state agencies and local Area Agencies on Aging (AAAs) to implement non-Medicaid services options. Please join a session to ensure you have a good understanding of these great wrap around or alternative service options.

— Register Now



MO HealthNet Education and Training

Sign up for the live [MO HealthNet Education and Training](#) Webinar!!

This webinar is a Home and Community Based Services (HCBS) Billing and Policy workshop for In-home and Consumer Directed Services (CDS) providers. This workshop will cover billing practices, resources, the new Fusion system, Electronic Visit Verification (EVV) and more!

Email MHD.Education@dss.mo.gov for more information!

REGISTER >>





Durable Power of Attorney (DPOA)

BPQE

DPOA paperwork only needs uploaded when the DPOA is active. In order to be activated, the individual must have a letter from at least 1 physician invoking the use of the DPOA. For efficiency, it is best to address any DPOA or guardianship issues when scheduling an assessment.

Reminders

- RCF Quick Guide - Please utilize the [RCF Quick Guide](#) listed on the Provider Information Page as a reference guide for authorizing care plans in RCF/ALF settings.
- Add a new case note when remediation corrections are made to a case. Correcting the original case note causes confusion for the review team.
- Once an assessment has been completed, the **submit** button MUST be clicked in order to notify PRR the case is ready for review. Additionally, if you receive an error message after submission, please reach out to PRR to assist with the completion process.
- Ensure you are using the most updated forms when distributing to assessors. All outdated forms should be discarded.
- Double check GHE authorizations to ensure the accurate months are reflected. GHEs are authorized based on the month the assessment was completed.
- Because participants' Medicaid status can change frequently, eligibility should be reviewed and active status verified before submitting an HCBS referral and prior to completing an assessment.

MEMOS

INFO:

08-25-01 Residential Care Facility (RCF)/Assisted Living Facility (ALF) Care Planning Quick Guide

Contact Us



For any questions, further guidance or suggestions, please feel free to reach out to us at any time at:

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