

Provider Reassessor Bulletin

June 2023

Monthly Bulletins are your one-stop-shop for all last month's highlights!

 Happy Independence Day! 

**Have a Safe and Relaxing
Holiday Weekend!**



Memos

- No new memos to report



Reminders

When preparing for a reassessment, please follow these helpful tips to ensure all Reassessment processes have been addressed and program criteria has been met:

- Check case notes and attachments for any pending care plan change requests to ensure these changes are addressed during the reassessment.
- Check WebTool to ensure the case has not been closed out and that the participant is still eligible for HCBS services.
 - The Medicaid system updates to WebTool overnight. If Medicaid status shows active one day, it may show inactive the following day.
 - If DSDS closes a case after an Adverse Action has expired, there will no longer be an open case to enter a reassessment. The participant would have to go through the initial referral process, (completed by DSDS assessors) again if services are still requested.

Double checking the case status the day of reassessment will prevent an assessment from being completed in error and denied by Medicaid when attempting to bill for reimbursement of reassessment services.

Back Up Plan requires 4 parts:

- Full first AND last name
- Phone number
- Relationship to participant
- What the contact person is able to assist with in the event the aide is unavailable to provide care.

Contact Us



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