



Missouri Department of Health and Senior Services

P.O. Box 570, Jefferson City, MO 65102-0570 Phone: 573-751-6400 FAX: 573-751-6010
RELAY MISSOURI for Hearing and Speech Impaired and Voice dial: 711



Randall W. Williams, MD, FACOG
Director

Michael L. Parson
Governor

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PM-20-07
VM-20-07

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MEMORANDUM FOR ALL HOME AND COMMUNITY BASED SERVICES STAFF AND PROVIDERS

From: Kitty Engler, Bureau Chief 
Bureau of Long Term Services and Supports

Subject: Level of Care (LOC) Transformation – Update

This memorandum is to provide Home and Community Based Services (HCBS) staff and providers of an update regarding the LOC Transformation Project.

Following the release of the proposed 2.0 LOC algorithm, the Division of Senior and Disability Services (DSDS) has been exploring all feedback provided by stakeholders and DSDS staff. Additionally, DSDS has been meeting with individual stakeholders to discuss the feedback and examine specific participant case records. These comments and discussions have brought invaluable insight to the transformation process.

DSDS has developed a list of Frequently Asked Questions (FAQs) received during the comment period. Please review the document to clarify common misconceptions or gain a better understanding of the proposed LOC 2.0 algorithm. The FAQs can be downloaded on the dedicated LOC Transformation page: www.health.mo.gov/LOCTransformation.

DSDS is currently collaborating with a data analysis group to provide participant specific information related to the proposed algorithm. This effort will provide valuable information moving forward to ensure an accurate understanding of the impact of the LOC proposed changes for both those currently receiving care and those currently in need of access to care.

Any further comments or suggestions regarding LOC Transformation can be sent to LOCTransformation@health.mo.gov.

Any questions regarding this memorandum should be directed to the Bureau of Long Term Services and Supports at LTSS@health.mo.gov or 573/526-8557.

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