



Missouri Department of Health and Senior Services
P.O. Box 570, Jefferson City, MO 65102-0570 Phone: 573-751-6400 FAX: 573-751-6010
RELAY MISSOURI for Hearing and Speech Impaired: 1-800-735-2466 VOICE: 1-866-735-2460



Randall W. Williams, MD, FACOG
Director

Michael L. Parson
Governor

PM-18-19
VM-18-19

September 25, 2018

MEMORANDUM FOR ALL HOME AND COMMUNITY BASED CARE PROVIDERS

A handwritten signature in black ink that reads "Kitty Engler".

FROM: Kitty Engler, Bureau Chief
Bureau of HCBS Systems and Data Processing

SUBJECT: National Core Indicators for Aging and Disabilities (NCI-AD) Survey

This memorandum is to advise providers of an upcoming survey of persons receiving Home and Community Based Services (HCBS) and services through the Older Americans Act (OAA) programs. DSIDS is participating in the National Core Indicator for Aging and Disabilities (NCI-AD) survey. The purpose of the survey is to assess the performance and delivery of HCBS and OAA programs. The survey will collect data that assesses quality of life, service satisfaction, and participant outcomes.

DSIDS has contracted with Vital Research, an independent research organization, to conduct the face-to-face interviews. A total of 2,441 surveys will be completed. Approximately 7,500 participants will receive a letter from DSIDS or their local Area Agency on Aging (AAA) notifying them they have been randomly selected and may be contacted by Vital Research to participate in the survey. The survey is optional and takes approximately 30 to 45 minutes. The interview process will begin in late October 2018 and will be completed by April 2019.

For more information about the project visit <https://vitalresearch.com/missouri/nci/ad/> or <https://nci-ad.org/>.

Any questions regarding this memorandum should be directed to the Bureau of Long Term Services and Supports (BLTSS) LTSS@health.mo.gov.

KE/js

www.health.mo.gov

Healthy Missourians for life.

The Missouri Department of Health and Senior Services will be the leader in promoting, protecting and partnering for health.

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER: Services provided on a nondiscriminatory basis.