



**Missouri Department of Health and Senior Services**

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PM-17-32  
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January 19, 2016

**MEMORANDUM FOR ALL HOME AND COMMUNITY BASED SERVICES PROVIDERS**

From: Jessica Bax, Bureau Chief  
Bureau of Long Term Services and Supports

Subject: Updates to the Home and Community Based Services Policy Clarification Questions

This memorandum is to advise providers that the Home and Community Based Services Policy Clarification Questions (HCBS PCQ) document has been revised to include an additional question and answer.

This resource is located on the HCBS Provider Information Page within the Department's website at: <http://health.mo.gov/seniors/hcbs/pdf/pcq.pdf>.

The following section of the PCQ has been revised:

**L. Telephony/ Electronic Visit Verification**

- Addition of Question #11

JB

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