



Missouri Department of Health and Senior Services

P.O. Box 570, Jefferson City, MO 65102-0570 Phone: 573-751-6400 FAX: 573-751-6010  
RELAY MISSOURI for Hearing and Speech Impaired 1-800-735-2966 VOICE 1-800-735-2466

**Peter Lyskowski**  
Acting Director



**Jeremiah W. (Jay) Nixon**  
Governor

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**MEMORANDUM FOR ALL HOME AND COMMUNITY BASED SERVICES PROVIDERS**

From: Jessica Bax, Bureau Chief  
Bureau of Program Integrity

Subject: Home and Community Based Services Policy Clarification Questions

The Division is pleased to announce the posting of a new resource for providers, The Home and Community Based Services Policy Clarification Questions (HCBS PCQ). Providers can find this resource on the HCBS provider Information portion of the Departments website at: <http://health.mo.gov/seniors/hcbs/pdf/pcq.pdf>

The PCQ provides information regarding Home and Community Based Services policies in a question and answer format and includes the following categories:

- A. Assisted Living Facility/Residential Care Facility Personal Care**
- B. Advanced Personal Care**
- C. Assessment/Reassessment**
- D. Authorized Nurse Visits**
- E. Consumer Directed Services**
- F. Consumer Directed Services Transportation**
- G. CyberAccess WebTool**
- H. General**
- I. Agency model Personal Care (In-Home Services)**
- J. Respite Care**
- K. Shared Living Spaces**
- L. Telephony / Electronic Visit Verification**
- M. Task Chart**

Questions regarding this memorandum should be directed to the Bureau of Program Integrity at 573/526-8557 or via email at [programintegrity@health.mo.gov](mailto:programintegrity@health.mo.gov).

JB

CC: Distribution Lists 3 & 4

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