



Missouri Department of Health and Senior Services

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PM-16-20
VM-16-20

April 15, 2016

MEMORANDUM FOR ALL HOME AND COMMUNITY BASED SERVICES PROVIDERS

From: Jessica Bax, Bureau Chief
Bureau of Program Integrity

Subject: Home and Community Based Services Statewide Staff Training

The Division is holding statewide staff training on Monday, April 25 and Tuesday, April 26, 2016. During this time the Home and Community Based Services staff will be limited to allow for as many employees as possible to receive the training. A backup team has been formed at each regional office and central office to answer the Regional Evaluation Team agent lines, but please be advised the staff will only handle urgent care plan changes during this time. We ask that you be patient when attempting to contact the REV teams and if you are unable to reach them, please call 573-526-8557 so that you may be directed to the appropriate backup team staff. A link to the Regional Evaluation Team map is provided below.

<http://health.mo.gov/seniors/homecomservices/pdf/BHCS-EvalTeam.pdf>

Questions regarding this memorandum should be directed to the Bureau of Program Integrity at 573/526-8557 or via email at programintegrity@health.mo.gov.

JB

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AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER: Services provided on a nondiscriminatory basis.