



Missouri Department of Health and Senior Services

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VM-14-05

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MEMORANDUM FOR ALL HOME AND COMMUNITY BASED CARE PROVIDERS

From: Celesta Hartgraves, Director *Celesta Hartgraves*
Division of Senior and Disability Services

Subject: Missouri's Community Options and Resources

A Missouri Community Options and Resources (MOCOR) toll-free number and website have been developed to allow individuals, families, and the public to gain access to information about community long term services and supports (LTSS). MOCOR was designed to provide access to information about community LTSS for those who were unaware of such. The MOCOR toll free number and website will be available for public use beginning October 1, 2013.

Home and Community Based Care Providers

When Home and Community Based Services (HCBS) providers are contacted directly for Medicaid HCBS, they shall continue to make new referrals to the Division of Senior and Disability Services (DSDS) at the Call Center. HCBS providers shall continue to request care plan changes at the appropriate Regional Evaluation Team.

HCBS providers should not try to send referrals or care plan changes through the MOCOR website or toll-free number because it could delay the process.

When staff receive a referral through MOCOR it will be handled as any other referral, in accordance with DSDS policy. The process for determining eligibility for HCBS has not changed. The process for authorizing HCBS or care plan revisions has not changed.

Any questions regarding this memorandum should be directed to the Bureau of Program Integrity at programintegrity@health.mo.gov or by phone at 573-526-8557.

CH/LH

CC: Distribution Lists 3 & 4

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AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER: Services provided on a nondiscriminatory basis.