



Missouri Department of Health and Senior Services

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**Gail Vasterling**  
Acting Director



**Jeremiah W. (Jay) Nixon**  
Governor

PM-13-08  
VM-13-09

January 11, 2013

**MEMORANDUM FOR ALL HOME AND COMMUNITY BASED CARE PROVIDERS**

FROM: Celesta Hartgraves, Director  
Division of Senior and Disability Services

SUBJECT: Staffing Hours of the Central Registry Unit

Effective January 14<sup>th</sup>, 2013, the Central Registry Unit (CRU) hours of operation will change. CRU will now be staffed from 7:00 AM to 12:00 AM, seven days a week, including all holidays.

Calls made to CRU after close of business will receive a message directing emergency calls to 911. All other calls shall be directed to contact CRU the following day during regular business hours.

Questions should be directed to the Bureau of Program Integrity at 573/526-8557 or via e-mail at [programintegrity@health.mo.gov](mailto:programintegrity@health.mo.gov).

CH/SS

CC: Distribution Lists 3 & 4

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AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER: Services provided on a nondiscriminatory basis.