



Missouri Department of Health and Senior Services

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MEMORANDUM FOR HOME AND COMMUNITY BASED SERVICES PROVIDERS

FROM: Celesta Hartgraves, Director *Celesta Hartgraves*
Division of Senior and Disability Services

SUBJECT: Home and Community Based Services (HCBS) Web Tool Calculation and Eligibility Issues

Following implementation of the Home and Community Based Services (HCBS) Web Tool in May 2011, a problem was identified in relation to calculations of care plans. This issue has been resolved, and as of July 29, 2011, all new care plans are calculated using the corrected formula and are consistent with care plan calculations completed prior to implementation of the HCBS Web Tool.

The Division of Senior and Disability Services (DSDS) is working toward a corrective plan for prior authorizations submitted before July 29, 2011 as well as those in a pending status as of that date. Until such time as all care plans are updated with the correct unit authorizations, HCBS providers should provide service as indicated on the most current prior authorization in the HCBS Web Tool. Following the correction, new care plans reflecting the changes may be viewed and printed from within the HCBS Web Tool.

In addition, HCBS providers should continue to verify Medicaid eligibility through the eMOMED system. Although Medicaid eligibility information is displayed as a resource in the Eligibility section of the HCBS Web Tool, it is the provider's responsibility to verify accuracy through MO HealthNet's eligibility verification system to ensure accuracy.

Any questions regarding this memorandum should be directed to the Bureau of Program Integrity via e-mail at programintegrity@health.mo.gov or by phone at 573-526-8557.

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