



Missouri Department of Health and Senior Services

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PM-11-11
VM-11-10

March 7, 2011

MEMORANDUM FOR ALL HOME AND COMMUNITY BASED CARE PROVIDERS

FROM: Celesta Hartgraves, Director *Celesta Hartgraves*
Division of Senior and Disability Services

SUBJECT: Stakeholder Meeting Information Update

The Division of Senior and Disability Services (DSDS) has received numerous questions regarding PM-11-09 and VM-11-08 issued on March 2, 2011. As previously stated, DSDS awarded a contract to SynCare, LLC to conduct level of care assessments and reassessments as well as develop and maintain care plans for DSDS' Home and Community Based Services (HCBS) participants. A news release on this award can be located at: <http://syncarellc.com/press/index.php>.

In the month of March, SynCare has scheduled meetings in order to offer HCBS providers and other interested parties an opportunity to meet SynCare staff, ask questions, and learn about SynCare's approach to business and philosophies. There is no formal agenda for these meetings which will be conducted in an 'open house' or 'meet and greet' manner. There is no fee for these meetings, and HCBS providers are not required to attend.

Listed below are the dates, times, and locations for meetings scheduled around the state. Note that the meeting scheduled on March 22, 2011 for St. Louis was cancelled and the time for the meeting on March 20, 2011 has been adjusted.

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| March 7, 2011 | 6:30 p.m. – 8:30 p.m. | Drury Lodge, Missouri Room
104 South Vantage Drive, Cape Girardeau, Mo 63701 |
| March 9, 2011 | 6:30 p.m. – 8:30 p.m. | Holiday Inn Select, Bradley Room
2200 I-70 Drive SW, Columbia, Mo 65203 |
| March 15, 2011 | 6:30 p.m. – 8:30 p.m. | Hampton Inn (Lee's Summit)
1751 NE Douglas St., Lee's Summit, Mo 64086 |
| March 17, 2011 | 6:30 p.m. – 8:30 p.m. | University Plaza Hotel & Convention Center, Colorado A & B
333 John Q Hammons Parkway, Springfield, Mo 65806 |
| March 20, 2011 | 5:00 p.m. – 7:30 p.m. | St. Louis Marriott West, the private dining room
660 Maryville Centre Drive, St. Louis Mo 63141 |

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Any questions regarding this memorandum should be directed to the Bureau of Program Integrity via e-mail at programintegrity@dhss.mo.gov or by phone at 573-526-8557.

CH/ca

CC: Distribution Lists 3 & 4