



Missouri Department of Health and Senior Services

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PM-11-10
VM-11-09

March 4, 2011

MEMORANDUM FOR ALL HOME AND COMMUNITY BASED CARE PROVIDERS

FROM: Celesta Hartgraves, Director *Celesta Hartgraves*
Division of Senior and Disability Services

SUBJECT: Home and Community Based Provider Training Modules

In an effort to improve the quality of participant care in the home setting, the Division of Senior and Disability Services, along with the Missouri State Long-Term Care Ombudsman, the Missouri Alliance for Home Care, the Missouri Council for In-Home Services and other community partners, has developed the following eight 'best practice' training modules: Medication Management, Hospital Risk Assessment, Emergency Care Planning, Fall Prevention, Disease Management, Patient Self-Management, Physician Relationships, and Telemonitoring.

These training modules were created in an effort to assist participants of Home and Community Based Services (HCBS) in remaining at home and living safer, healthier lives. The modules target HCBS providers and their employees to increase awareness of preventative measures that can be taken prior to an acute or crisis situation. Participation and usage of the training modules is voluntary and available for use via the DHSS website at <http://www.dhss.mo.gov/seniors/hcbs/qualitycampaign.php>.

Any questions regarding this memorandum should be directed to the Bureau of Program Integrity via e-mail at programintegrity@dhss.mo.gov or by phone at 573-526-8557.

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