



Missouri Department of Health and Senior Services

P.O. Box 570, Jefferson City, MO 65102-0570 Phone: 573-751-6400 FAX: 573-751-6010  
RELAY MISSOURI for Hearing and Speech Impaired 1-800-735-2966 VOICE 1-800-735-2466

**Jane Drummond**  
Director



**Matt Blunt**  
Governor

PM-08-14  
VM-08-14

March 27, 2008

**MEMORANDUM FOR HOME AND COMMUNITY BASED CARE PROVIDERS**

*Brenda F. Campbell*

FROM: Brenda F. Campbell, Director  
Division of Senior and Disability Services

SUBJECT: Frequently Asked Questions Regarding Service Referrals

The Division of Senior and Disability Services (DSDS) has received many questions related to the assessment and referral process for home and community based services (HCBS) following the implementation of Community Partner Referrals (CPRs), formerly referred to as HB 10 referrals. This memorandum and its attachments are being provided to clarify the most frequently noted issues.

A list of questions most frequently asked by HCBS providers and vendors is now available on the Department of Health and Senior Services (DHSS) website via the following link: <http://www.dhss.mo.gov/HCBS/>. In addition, DSDS Home and Community Services Case Management Manual Policy 1602.24 regarding "Level of Care (LOC) Scores" is also available at this link. This policy is being provided to assist in the decision making process for the assignment of LOC scores by providers and vendors. All information regarding assignment of LOC scores is contained in Policy 1602.24.

Provider and vendor staff that conduct assessments are encouraged to review this information closely. They should also bring copies of both documents to the Provider Update Meetings being held in Jefferson City during the first week of April.

Questions should be directed to the Bureau of Program Integrity by e-mail at [programintegrity@dhss.mo.gov](mailto:programintegrity@dhss.mo.gov) or by calling 573/526-8557.

BFC/TH/dt

Attachments

CC: Distribution List 3 & 4

[www.dhss.mo.gov](http://www.dhss.mo.gov)

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