



Missouri Department of Health and Senior Services

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**Jane Drummond**  
Director

PM-09-02

August 11, 2008

**MEMORANDUM FOR IN-HOME SERVICES PROVIDERS**

FROM: Brenda F. Campbell, Director *Brenda F. Campbell*  
Division of Senior and Disability Services

SUBJECT: Automated Reauthorization of In-Home Services

The Division of Senior and Disability Services (DSDS) has implemented an automated system to streamline care plan reauthorizations for in-home services. The reauthorizations are automatically processed on the third weekend of each month. Updated reauthorizations are then printed and mailed to the appropriate provider from Jefferson City.

Some care plans cannot be handled through the automated process and continue to be handled by the Regional Evaluation Teams. Any questions regarding delayed reauthorizations should be directed to the appropriate regional team.

Questions regarding this memorandum may be directed to the Bureau of Program Integrity via email at [programintegrity@dhss.mo.gov](mailto:programintegrity@dhss.mo.gov) or at 573/526-8557.

BFC/CL

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