



Missouri Department of Health and Senior Services

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Jane Drummond
Director

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MEMORANDUM FOR ALL HOME AND COMMUNITY BASED CARE PROVIDERS

FROM: Brenda F. Campbell, Director *Brenda F. Campbell*
Division of Senior and Disability Services

SUBJECT: Chore Service Options

The Division of Senior and Disability Services (DSDS) will be implementing changes in the authorization of chore services as a result of revisions to 19 CSR 15-7.021. This change is effective 12/30/2006.

Following implementation of the change, chore services will include the following activities:

- Wash walls and woodwork;
- Clean closets, basements and attics;
- Shampoo rugs;
- Air mattresses and bedding;
- Spray for insects within the home with over-the-counter supplies; and
- Provide rodent control within the home (for example, setting traps and putting out over-the-counter supplies).

The following activities will no longer be reimbursable as chore services:

- Wash or change curtains, drapes, or both;
- Wash inside windows, clean blinds, or both, which require climbing;
- Bag outside trash; and
- Outside maintenance including lawn mowing, raking or snow removal.

DSDS staff will review all authorizations for chore (H2) services as soon as possible. Providers may continue to deliver authorized chore services pending the receipt of updated authorizations and care plans.

In addition, providers who choose to offer chore services will no longer have the option of selecting which services to offer. All chore activities must be available in all counties served by that provider.

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Any provider who wishes to add or remove chore as a service to be provided should complete a change request form and submit it to DSDS, Bureau of Quality Assurance (BQA). This form is available at <http://www.dhss.mo.gov/InHomeServProviders/AppsForms.html>.

Chore services are short-term, intermittent tasks necessary to maintain a clean and sanitary living environment and are to be authorized for the period of time necessary to ensure the client's health and safety. Providers should review the DA-13/LCDE to verify the authorization period.

The Care Plan Supplement (DA-3a) has been revised to accommodate this change. If chore activities are to be included in the care plan, the box will be marked. DSDS staff will indicate which chore tasks are to be completed in the comments section. Chore services will be authorized only when the client, other household member, or other relative, caregiver, landlord, community or volunteer agency or third party payor is not capable of or responsible for their provision.

Any questions regarding this memorandum may be directed to the Bureau of Program Integrity at 573/526-8557 or via e-mail at programintegrity@dhss.mo.gov.

BFC/RS/tw

CC: Distribution List 3