

# DSDS Updates

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**MALA Conference**

**Jessica Bax, Division Director**

# Overview

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- Budget
- COVID-19
- Electronic Referral Submission
- LOC Transformation / Timeline
- HCBS Regulations
- Organizational Structure

# COVID-19 Updates

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- Emergency declaration currently until December 30, 2020
- COVID-19 Provider Information  
<https://health.mo.gov/seniors/hcbs/covid-19-provider-info.php>
- COVID-19 Provider Relief Funds  
<https://health.mo.gov/seniors/hcbs/covid-19-provider-relief-funds.php>

# DSDS Budget

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- Division Funding Restrictions
- COVID Relief Funds

# Electronic Referrals

- HCBS Referrals
- Provider Communication
  - Provider Reassessment
  - Care Plan Changes

## Senior & Disability Services

DHSS Home » Senior & Disability Services

**Online Reporting of Adult Abuse, Neglect and Exploitation is Now Available**  
Please use Google Chrome or Microsoft Edge

**Online Referrals for Home and Community Based Services are Now Available**

If you are a **mandated reporter**, DHSS encourages you to make your adult abuse and neglect reports online 24/7 to help keep our hotline open to the public. Thank you for your partnership!

- Senior
- Abuse, Neglect and Exploitation
- Aging Adult Services
- Area Agency on Aging
- Adult Day Services
- Caregiver Support
- Celebrate Senior
- Century 21 Senior Services
- Home and Community Based Services

# LOC Transformation

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- Overview
- Background
- Recap

# Current LOC

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- Categories given equal weight - 3, 6, or 9 pts
- Must score a **24**
- 9 Categories:
  - Dietary – eating assistance & diet
  - Behavioral – behaviors & cognitive delays
  - Personal Care – toileting, bathing, dressing/grooming
  - Medications – number/complexity
  - Mobility
  - Restorative
  - Treatments
  - Monitoring
  - Rehabilitation

# Proposed LOC

LOC Score

Requirement: **18**

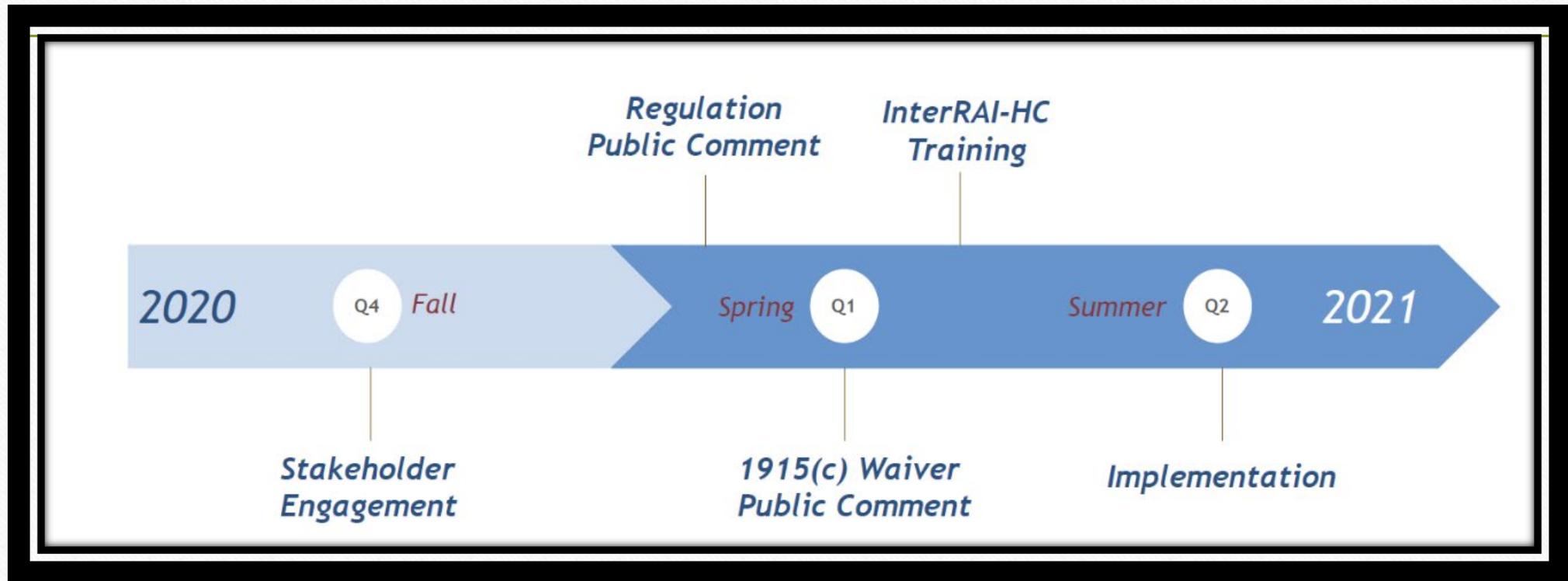
	Minimum	Moderate	Maximum
Mobility	3	6	9
Eating	3	6	9
Toileting	3	6	9
Dressing/Grooming	3	6	X
Bathing	3	6	X
Treatments	X	6	X
Cognition	3	6	9
Behavioral	3	6	9
Rehab	3	6	9
Meal Prep	3	6	X
Med Management	3	6	X
Safety	3	6	9

# Quality Assurance

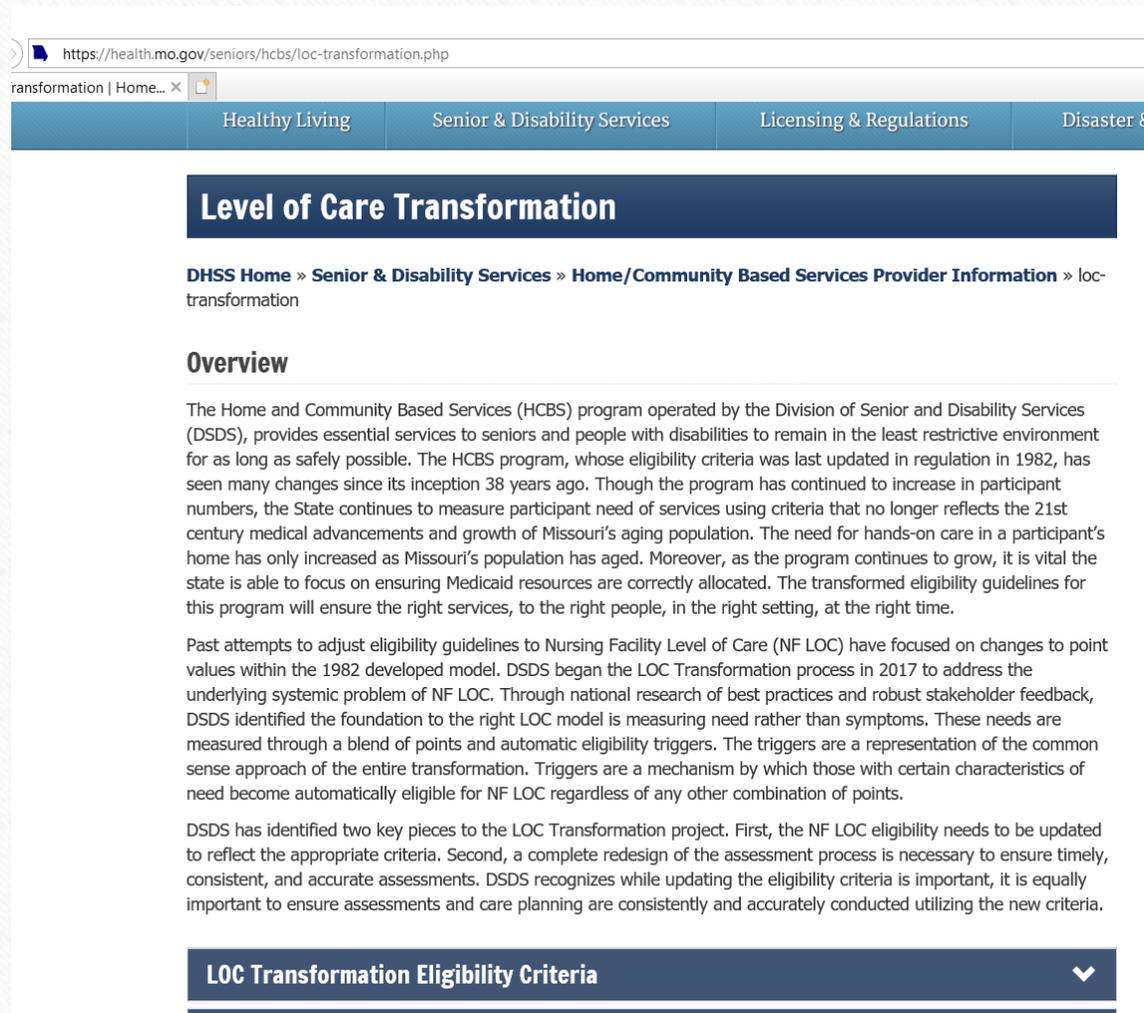
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- Case Record Reviews
- Increased Training
- Increased Outreach

# What's Next?



# LOC Provider Page



The screenshot shows a web browser window with the URL <https://health.mo.gov/seniors/hcbs/loc-transformation.php>. The page has a navigation menu with items: Healthy Living, Senior & Disability Services, Licensing & Regulations, and Disaster & Emergency Services. The main content area is titled "Level of Care Transformation" and includes a breadcrumb trail: "DHSS Home » Senior & Disability Services » Home/Community Based Services Provider Information » loc-transformation". Below this is an "Overview" section with two paragraphs of text. The first paragraph discusses the HCBS program's history and the need for transformation. The second paragraph details the process of updating eligibility criteria. At the bottom of the visible content is a section titled "LOC Transformation Eligibility Criteria" with a dropdown arrow.

<https://health.mo.gov/seniors/hcbs/loc-transformation.php>

transformation | Home... x

Healthy Living Senior & Disability Services Licensing & Regulations Disaster & Emergency Services

## Level of Care Transformation

DHSS Home » Senior & Disability Services » Home/Community Based Services Provider Information » loc-transformation

### Overview

The Home and Community Based Services (HCBS) program operated by the Division of Senior and Disability Services (DSDS), provides essential services to seniors and people with disabilities to remain in the least restrictive environment for as long as safely possible. The HCBS program, whose eligibility criteria was last updated in regulation in 1982, has seen many changes since its inception 38 years ago. Though the program has continued to increase in participant numbers, the State continues to measure participant need of services using criteria that no longer reflects the 21st century medical advancements and growth of Missouri's aging population. The need for hands-on care in a participant's home has only increased as Missouri's population has aged. Moreover, as the program continues to grow, it is vital the state is able to focus on ensuring Medicaid resources are correctly allocated. The transformed eligibility guidelines for this program will ensure the right services, to the right people, in the right setting, at the right time.

Past attempts to adjust eligibility guidelines to Nursing Facility Level of Care (NF LOC) have focused on changes to point values within the 1982 developed model. DSDS began the LOC Transformation process in 2017 to address the underlying systemic problem of NF LOC. Through national research of best practices and robust stakeholder feedback, DSDS identified the foundation to the right LOC model is measuring need rather than symptoms. These needs are measured through a blend of points and automatic eligibility triggers. The triggers are a representation of the common sense approach of the entire transformation. Triggers are a mechanism by which those with certain characteristics of need become automatically eligible for NF LOC regardless of any other combination of points.

DSDS has identified two key pieces to the LOC Transformation project. First, the NF LOC eligibility needs to be updated to reflect the appropriate criteria. Second, a complete redesign of the assessment process is necessary to ensure timely, consistent, and accurate assessments. DSDS recognizes while updating the eligibility criteria is important, it is equally important to ensure assessments and care planning are consistently and accurately conducted utilizing the new criteria.

### LOC Transformation Eligibility Criteria

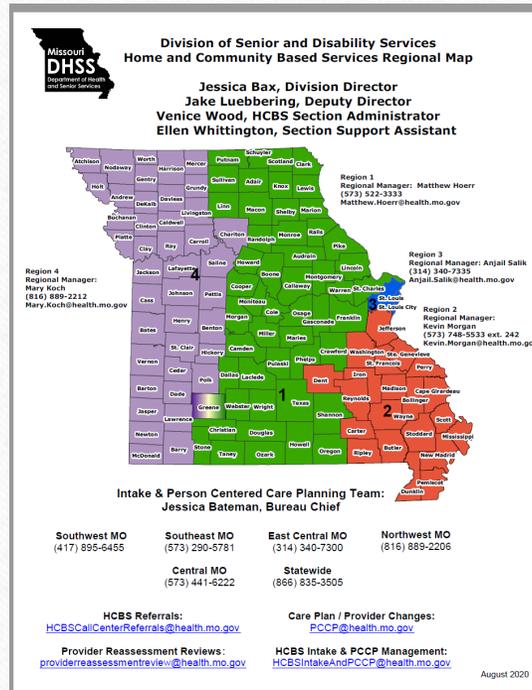
<https://health.mo.gov/seniors/hcbs/loc-transformation.php>

# Regulations

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- CDS Regulations – HB 1682
- CDS/Personal Care/Service Standard Regulations

# Organizational Structure



# Questions?

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