

# Attention MO HealthNet Providers

The 21st Century Cures Act requires Missouri to implement Electronic Visit Verification (EVV) by January 1, 2020 for all Medicaid-financed personal care services, both agency and self-directed, provided through the Department of Social Services, Department of Mental Health, and Department of Health and Senior Services. If you do not implement EVV by this deadline, you will no longer be reimbursed for care provided to MO HealthNet patients.

## What is Electronic Visit Verification (EVV)?

EVV automatically captures information entered at the time of care and electronically verifies:

- Type of service performed
- Individual receiving the service
- Individual providing the service
- Date the service was provided
- Location of service delivery
- Time the service begins and ends

## Who is required to implement EVV?

If you are a MO HealthNet provider and offer any of these services, you must implement EVV by **January 1, 2020**:

- Advanced Personal Care
- In-Home Respite
- Chore
- Personal Care
- Consumer-Directed Personal Care
- Any of these services reimbursed by a Managed Care Organization
- Homemaker

## What are the benefits of EVV?

- Reduces errors and fraud
- Eliminates the need for paper time sheets and manual billing
- Reduces labor costs through the elimination of costly paperwork
- Enhances efficiency and transparency of services provided to individuals
- Increases accountability of provider agencies and direct care workers
- Improves quality of care
- Provides accurate verification of service delivery to support payroll functions



## Questions?

- Visit [dss.mo.gov/mhd/providers/electronic-visit-verification.htm](https://dss.mo.gov/mhd/providers/electronic-visit-verification.htm)
- Email [Ask.evv@dss.mo.gov](mailto:Ask.evv@dss.mo.gov)