



Easy ways to reach the Family Support Division

You can contact the FSD from home



Visit MyDSS.mo.gov

Apply, report changes, and check the status of your benefits online 24/7



Call 1-855-FSD-INFO

Please be patient as the call volume may be high at this time.



Email or fax documents

Send completed applications, verification documents, or changes in income or address to **FSD.Documents@dss.mo.gov** or fax to 573-526-9400

The Family Support Division is here to serve you, and your needs are our top priority. For your convenience, you can do business with FSD without visiting a FSD Resource Center:

1. **Visit myDSS.mo.gov.** Our website allows you to apply, report changes, and check the status of your benefits online 24/7. You can also find more information about all of the services that may be available to you and your family.
2. **Call 1-855-FSD-INFO.** We will have team members available to help; however, please be patient as the call volume may be high at this time.
3. **Send in your documents.** We have set up a temporary secure email account and fax number to receive applications, verification documents (like ID, pay stubs, or doctor statements), and changes in circumstance (like income or address changes). Completed applications and any required supporting documents can be sent to FSD.Documents@dss.mo.gov or fax to **573-526-9400**. Both email and fax will be checked daily so applications can still be processed timely.
4. **For questions,** call **1-855-FSD-INFO**. Do not send questions to the email or fax number.

We appreciate your help in keeping our communities safe. If you have any questions or concerns about COVID-19, please visit the [Department of Health & Senior Services](#) website or call the COVID-19 hotline at **877-435-8411**.



Our Mission:

Empower Missourians to live safe, healthy, and productive lives.



Do not reply. This email box is not monitored.

*Missouri Department of Social Services is an equal opportunity employer/provider.
Auxiliary aids and services are available upon request to individuals with disabilities.*

TDD/TTY: 800-735-2966, Relay Missouri: 711