



Missouri Department of Health and Senior Services

P.O. Box 570, Jefferson City, MO 65102-0570 | Phone: 573-751-6400 | FAX: 573-751-6010
Relay Missouri: Dial 711 to access services for those with hearing or speech impairments



Sarah Willson
Director

Mike Kehoe
Governor

Participant Survey Request

The Missouri Department of Health and Senior Services (DHSS) wants to hear from you. We are doing a survey to get your thoughts on the services that help you live safely at home. Your answers will help us make services better for older adults and people with disabilities.

The Department hired a company called Knowledge Services to do the surveys. Taking the survey is your choice and will not change your services. We hope you will take part.

What you should know:

- The survey takes about 45 minutes.
- Your answers are confidential.
- More than 2,800 people will be picked by chance to take the survey.
- If you are picked, someone from Knowledge Services will call you.
- You can do the interview over the phone or in person.

Please share this letter with anyone you want, such as family or caregivers, so they are also informed about this upcoming survey.

For more information about the Consumer survey, visit: [The Surveys | NCI-AD \(National Core Indicators-Aging and Disabilities\)](#).

We would greatly appreciate your participation in this survey, as the information is extremely useful for improving the services we provide you.

Sincerely,

Matthew Smith,
Bureau of Federal Programs
Missouri Department of Health and Senior Services

PROMOTING HEALTH AND SAFETY

Our vision is optimal health and safety for all Missourians, in all communities, for life.