



Missouri Department of Health and Senior Services

P.O. Box 570, Jefferson City, MO 65102-0570 | Phone: 573-751-6400 | FAX: 573-751-6010
RELAY MISSOURI for Hearing and Speech Impaired and Voice dial: 711



Paula F. Nickelson
Director

Michael L. Parson
Governor

INFO 12-23-02

December 8, 2023

MEMORANDUM FOR HOME AND COMMUNITY BASED SERVICES STAFF AND STAKEHOLDERS

FROM: Melanie Highland, Director *Melanie Highland*
Division of Senior and Disability Services

SUBJECT: Electronic Visit Verification Value Based Incentive

This memorandum serves to inform Home and Community Based Services (HCBS) providers of the payment details surrounding the Electronic Visit Verification (EVV) Value Based Incentive. As outlined in [INFO 07-23-02](#), personal care providers with a low percentage of manual visits submitted to the Electronic Aggregator Solution (EAS) will receive a value-based payment.

The payment will be issued December 22, 2023 to all providers who have a low percentage of manual visits for services provided between July 1, 2023, and October 31, 2023. To qualify for this incentive payment, providers must have successfully submitted at least 75% of visits with no manual edits or entries. **Exact issued amounts can be found in the remittance advice of your regular Medicaid reimbursement.**

Please note that the payment calculations referenced in [INFO 07-23-02](#) have been adjusted to reflect the increased average cost of a HCBS participant for the prior state fiscal year (SFY 2023).

- Payment methodology for Evaluation Period 2: $\$15,830.25$ (SFY 2023 average annual cost of HCBS per participant) $\times 0.5\% = \$79.15$ \times number of unique participant DCNs

The third and final evaluation period for the EVV incentive will begin January 1, 2024 and conclude April 30, 2024. To receive the incentive payment for the 3rd round, providers must successfully submit at least 80% of visits with no manual edits or entries. Additionally to qualify for this round, the provider must be transmitting information to the EAS daily pursuant to [DSS guidance](#). Random dates will be selected during the evaluation period and analyzed to ensure providers are submitting information at least daily and for the entire review period.

Questions regarding this memorandum should be directed to dsds.surveys@health.mo.gov. Please check your remittance advice prior to contacting DSDS regarding payment amounts.

PROMOTING HEALTH AND SAFETY

The Missouri Department of Health and Senior Services' vision is optimal health and safety for all Missourians, in all communities, for life.