



Missouri Department of Health and Senior Services

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INFO 10-22-01

October 14, 2022

MEMORANDUM FOR HOME AND COMMUNITY BASED SERVICES STAFF AND STAKEHOLDERS

FROM: Melanie Highland, Director *Melanie Highland*
Division of Senior and Disability Services

SUBJECT: Electronic Visit Verification Value Based Payment Incentives

This memorandum serves to inform HCBS providers who are required by the [21st Century Cures Act](#) and [State Regulation](#) to utilize Electronic Visit Verification (EVV) of two upcoming performance-based incentive payment opportunities.

The Department of Health and Senior Services (DHSS), Division of Senior and Disability Service (DSDS) intends to issue incentive payments to HCBS providers who meet the following criteria:

- **Electronic Aggregator Solution (EAS) Interface**
Beginning April 1, 2023, DSDS will identify providers transmitting visit data in EAS for services. Incentive payments will be based on the count of unique DCNs for which visits are documented in EAS during the March 1, 2023 – March 31, 2023 time frame for each unique Missouri Medicaid Provider ID. As such, payments will vary depending on the size of each individual provider’s participant population. Providers are required to interface data for all current participants receiving services that require EVV.
- **Low Percentage of Manual Visits**
Beginning May 1, 2023, DSDS will identify providers who have a low percentage of manual visits for services provided between January 1, 2023, and April 30, 2023. Any visit that was manually entered or edited after the original submission through the EVV system will be considered a manual adjustment and will have a negative impact on eligibility for this incentive. Providers must be transmitting visit data in EAS by January 1, 2023, to be considered for this incentive. To qualify for this incentive payment opportunity at least 75% of the visits must have no manual entries or edits. Providers whose total manually edited visits for this time frame exceed 25% will not qualify for this incentive payment opportunity. Incentive payments will be based on the count of unique DCNs for which visits are documented in EAS during this time frame for each provider. As such, payments will vary depending on the size of each individual provider’s participant population.

INFO 10-22-01
October 14, 2022
Page 2

Questions regarding this memorandum should be directed to the Bureau of Long Term Services and Supports (BLTSS) via e-mail at LTSS@health.mo.gov.

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AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER: Services provided on a nondiscriminatory basis.