



# Missouri Department of Health and Senior Services

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Director

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INFO 09-24-04

September 19, 2024

## MEMORANDUM FOR HOME AND COMMUNITY BASED SERVICES STAFF AND STAKEHOLDERS

FROM: Melanie Highland, Director *Melanie Highland*  
Division of Senior and Disability Services

SUBJECT: Upcoming Transformed Level of Care Implementation

This memorandum is a reminder to Home and Community Based Services (HCBS) providers and stakeholders of the upcoming implementation of Transformed Level of Care (LOC). Final implementation date is October 1, 2024. At such time the Standard LOC eligibility criteria will discontinue and only the Transformed LOC criteria will remain.

All DSDS staff and provider reassessors should ensure all completed (re)assessments have been submitted in Web Tool by 5:00 pm September 30, 2024. All (re)assessments submitted after this time will only calculate in the system with the Transformed algorithm.

Please see INFO [07-24-01](#) for previous information shared regarding Transformed LOC implementation. We appreciate your partnership as we make the final transition to the LOC Transformation. Attached is a letter that DSDS assessors and provider reassessors can use to reinforce conversations.

As a reminder, a training will be available on September 20, 2024. See INFO [07-24-03](#) for details. A recording will be made available on the LOC Transformation page for those unable to attend.

Questions regarding this memorandum should be directed to the Bureau of Long-Term Services and Supports (BLTSS) via e-mail at [LTSS@health.mo.gov](mailto:LTSS@health.mo.gov).

MH/bjg

## PROMOTING HEALTH AND SAFETY

The Missouri Department of Health and Senior Services' vision is optimal health and safety for all Missourians, in all communities, for life.