



## Missouri Department of Health and Senior Services

P.O. Box 570, Jefferson City, MO 65102-0570 | Phone: 573-751-6400 | FAX: 573-751-6010  
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**Paula F. Nickelson**  
Director

**Michael L. Parson**  
Governor

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FROM: Melanie Highland, Director *Melanie Highland*  
Division of Senior and Disability Services

SUBJECT: Contracted Reassessment Partners Notice

This memorandum is to remind Home and Community Based Services (HCBS) stakeholders of the partnership between Division of Senior and Disability Services (DSDS) and Area Agencies on Aging (AAA) to conduct annual HCBS reassessments.

Reassessments may be conducted by DSDS staff, contracted Type 27 provider reassessors, and AAAs. A reassessment must be performed annually to determine if a participant continues to meet the requirements of the program and review the plan of care on all participants receiving HCBS. AAAs are expanding outside their designated areas to assist DSDS in completing these assessments efficiently. As AAAs expand outside their local areas, participants may be less familiar with the specific agency's name and are experiencing an increased hesitation from participants to engage in a reassessment.

To help ease the concerns of your participants, we request you review the list of Missouri AAAs below. Providers are encouraged to inform and prepare current participants of potential contact with one of the above.

- Region X - [www.aaaregionx.org](http://www.aaaregionx.org)
- Aging Best - [www.agingbest.org](http://www.agingbest.org)
- Senior Age – [www.senioragemo.org](http://www.senioragemo.org)
- Young at Heart – [www.yahresources.org](http://www.yahresources.org)
- SLAAA – [www.slaaa.org](http://www.slaaa.org)
- Aging Matters - [www.agingmatters2u.com](http://www.agingmatters2u.com)

Please remember, for a participant to continue receiving HCBS, an annual reassessment of their services must be completed. If a participant refuses to be assessed for HCBS services from any assessor acting on behalf of DSDS, an Adverse Action will be issued by DSDS and services will be closed.

If you or your participant have questions regarding the validity of the individual calling to schedule an assessment please call, 573-526-8557.

### PROMOTING HEALTH AND SAFETY

The Missouri Department of Health and Senior Services' vision is optimal health and safety for all Missourians, in all communities, for life.