



Missouri Department of Health and Senior Services

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September 28, 2020

MEMORANDUM FOR HOME AND COMMUNITY BASED SERVICES (HCBS) STAFF AND STAKEHOLDERS

FROM: Jessica Bax, Director
Division of Senior and Disability Services (DSDS)

A handwritten signature in black ink, appearing to read "Jessica Bax".

SUBJECT: Level of Care Transformation (LOC) Update

This memorandum serves to provide Home and Community Based Services (HCBS) staff and stakeholders an update on the LOC Transformation project.

DSDS has been working collaboratively with HCBS staff and community stakeholders to finalize the revised LOC determination algorithm. With the finalization of the algorithm, DSDS is now working to complete all required changes associated with this transformation. This includes modifications to regulations, policy, waiver agreements, and updates to the HCBS Web Tool.

The [LOC Transformation Website](#) has been updated with the latest information regarding this project. There you will find the most recent algorithm, a timeline of what you can expect next and other important information. HCBS staff and community stakeholders are encouraged to visit this page to stay up-to-date on the latest information regarding the transformation.

In addition to the changes to the LOC algorithm, DSDS is working to ensure the HCBS assessment process is consistent and accurate throughout the state by both HCBS staff and providers. To achieve this goal, DSDS has reallocated positions to expand quality assurance and training. These positions will support an enhanced case record review process which will provide increased data that will guide remediation, training, and outreach. As a result, providers can expect increased outreach regarding areas of concern identified by this new review process. In addition, DSDS will be working to expand many trainings to an online platform, ensuring consistent training is available at all times.

Finally, be on the lookout for an upcoming Q&A session in October with one of our fellow providers regarding the LOC Transformation. This session will address frequently asked questions regarding the transformation and highlight project milestones to expect in the next year and beyond.

Questions or comments regarding this memorandum or the LOC Transformation should be directed to the Bureau of HCBS Systems and Data Reporting via e-mail at: LOCTransformation@health.mo.gov.

JB

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