



**Missouri Department of Health and Senior Services**

P.O. Box 570, Jefferson City, MO 65102-0570 Phone: 573-751-6400 FAX: 573-751-6010  
RELAY MISSOURI for Hearing and Speech Impaired: 1-800-735-2466 VOICE: 1-866-735-2460



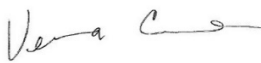
**Robert Knodell**  
Acting Director

**Michael L. Parson**  
Governor

INFO 08-21-07

August 30, 2021

**MEMORANDUM FOR HOME AND COMMUNITY BASED SERVICES STAFF AND STAKEHOLDERS**

FROM: Verena Cox, Bureau Chief   
Bureau of Long Term Services and Supports

SUBJECT: Home and Community Based Services Policy Clarification Questions (PCQ's) Updates

This memorandum is to inform Home and Community Based Services (HCBS) staff and stakeholders of updates to the [Policy Clarification Questions \(PCQ's\)](#). Updates include:

Assisted Living Facility/Residential Care Facility Personal Care

- Modified answers to questions 5 and 8

Advanced Personal Care

- Modified answers to questions 3, 4, 9-11, 13, 16, 18, 23, 27, 32
- Modified question 30

Assessment/Reassessment

- Modified answers to questions 4 and 20
- Added questions 53 and 54
- Coding (M1 and M3) question removed for medications not taken in the last 3 days

Consumer Directed Services

- Modified answer to question 14

Essential Transportation

- Modified answer to question 11

General

- Modified question 5
- Added questions 16 and 17

Agency Model Personal Care (In-Home Services)

- Question removed on applying over the counter lotion to unbroken skin for a class 1 compression suit

[www.health.mo.gov](http://www.health.mo.gov)

**Healthy Missourians for life.**

The Missouri Department of Health and Senior Services will be the leader in promoting, protecting and partnering for health.

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER: Services provided on a nondiscriminatory basis.

INFO 08-21-07  
August 30, 2021  
Page 2

Respite Care

- Modified question 1
- Added questions 4, 5 and 6

Task Chart

- Modified Basic Personal Care and Advanced Personal Care

Questions regarding this memorandum should be directed to the Bureau of Long Term Services and Supports (BLTSS) via e-mail at [LTSS@health.mo.gov](mailto:LTSS@health.mo.gov).

VC/dt