



## Missouri Department of Health and Senior Services

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July 24, 2024

### MEMORANDUM FOR HOME AND COMMUNITY BASED SERVICES STAFF AND STAKEHOLDERS

FROM: Verena Cox, Bureau Chief   
Bureau of Long Term Services and Supports

SUBJECT: Provider Reassessment Rate Increase

This memorandum is to advise Home and Community Based Services (HCBS) staff and stakeholders effective July 1, 2024, the provider reassessment rate for HCBS providers completing reassessments increased from \$75.00 to \$100.00 per assessment. Any reassessments completed on or after July 1, 2024, may be reimbursed at the new rate.

Medicaid billing system updates were completed on July 24, 2024, and all claims following this date will automatically be reimbursed at the \$100.00 rate. Providers who submitted claims between July 1, 2024 – July 24, 2024, should review the following guidance:

- If claims were billed at or above the \$100.00 rate, the state will reprocess the claims to adjust the payment. This means, even if you already received the \$75.00 payment earlier in the month, you will be reimbursed the outstanding amount in a future reimbursement cycle. No action is required by the provider to adjust the claim.
- If claims were billed at a rate less than the \$100.00, providers must follow the process for [Replacement of a Claim](#) to receive the new rate. Questions related to this process should be directed to Provider Communications at 573-751-2896.

Questions regarding this memorandum should be directed to the Bureau of Long Term Services and Supports (BLTSS) via e-mail at [LTSS@health.mo.gov](mailto:LTSS@health.mo.gov).

VC/dt

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The Missouri Department of Health and Senior Services' vision is optimal health and safety for all Missourians, in all communities, for life.