



# Missouri Department of Health and Senior Services

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INFO 07-24-03

July 12, 2024

## MEMORANDUM FOR HOME AND COMMUNITY BASED SERVICES STAFF AND STAKEHOLDERS

FROM: Melanie Highland, Director *Melanie Highland*  
Division of Senior and Disability Services

SUBJECT: Level of Care Training Opportunity

This memorandum is to provide notification to Home and Community Based Services (HCBS) providers and stakeholders of an upcoming Nursing Facility Level of Care (LOC) Transformation Training.

**When: September 20, 2024, from 9:00 – 11:00 am**

**Where: Webinar Event - [Click the link to join.](#)**

The agenda for the training is as follows:

- Review of the purpose and path to LOC transformation
- An in-depth review of qualifying criteria and how to code the interRAI Home Care (HC)
- Appeals and hearings process review

As a reminder, the Division of Senior and Disability Services is still operating under the Standard and Transformed LOC criteria to determine Nursing Facility LOC. However, due to full expenditure of all 9817 American Rescue Plan Act (ARPA) funds, the Standard LOC algorithm will sunset pending final approval from Centers of Medicaid and Medicaid Services (CMS), at which time the Transformed LOC will effectively be the sole LOC algorithm. Please see [INFO 07-24-01](#) for further information pertaining to the Transformed LOC implementation plan.

Please encourage all provider reassessors to participate in this essential training opportunity to ensure consistency and accuracy when assessing and determining LOC. All provider staff working directly with participants are also encouraged to participate to gain a better understanding of the Transformed LOC implementation process and help facilitate conversations related to the transformation.

Thank you for your partnership in fully implementing this LOC transformation and ensuring services are available to those most at risk of nursing facility placement.

Questions regarding this memorandum should be directed to the Bureau of Long-Term Services and Supports (BLTSS) via e-mail at [LTSS@health.mo.gov](mailto:LTSS@health.mo.gov).

MH/bjg

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The Missouri Department of Health and Senior Services' vision is optimal health and safety for all Missourians, in all communities, for life.