



**Missouri Department of Health and Senior Services**

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**MEMORANDUM FOR AGENCY-MODEL HOME AND COMMUNITY BASED SERVICES PROVIDERS**

FROM: Melanie Highland, Division Director *Melanie Highland*  
Division of Senior and Disability Services

SUBJECT: Electronic Visit Verification Aggregator Value Based Payment

This memorandum serves to advise Home and Community Based Services (HCBS) providers of additional Electronic Visit Verification (EVV) Value Based Payment (VBP) opportunities. Following the first round of value based payments for January 1, 2023 through April 30, 2023, per State Plan Amendment (SPA) 23-001, the Centers for Medicare and Medicaid Services (CMS) approved the issuance of two additional rounds of EVV Manual Edits VBP for qualifying personal care service (PCS) providers.

Incentives will be paid to PCS providers with a low percentage of manual visits submitted to the EVV Aggregator Solution (EAS). Any visit entered manually or edited after the original submission to the provider's EVV system will be identified in EAS as a manual visit and will not be considered for the incentive payment. Providers must be transmitting visit data through their EVV system to EAS for the entirety of the evaluation period to be considered for this incentive.

To qualify providers must meet the guidance outlined below for each evaluation period:

- Evaluation Period 2: July 1, 2023 – October 31, 2023. Providers must successfully submit at least 75% of visits with no manual edits or entries.
- Evaluation Period 3: January 1, 2024 – April 30, 2024. Providers must successfully submit at least 80% of visits with no manual edits or entries.

Each incentive payment amount paid to the provider is equivalent to 0.5% of the prior state fiscal year average annual cost of home and community-based services per participant.

Payment methodology for Evaluation Period 2 and 3: SFY 2023 average annual cost of HCBS per participant X 0.5% = \$59.15 X number of unique participant DCNs.

It is the responsibility of the PCS provider to work closely with their EVV vendor to ensure all information is accurately transmitting to EAS. The data collected from EAS will be used to determine if a provider has met the incentive payment requirements. DSDS will not utilize data directly from the provider's EVV system or any other source to determine eligibility for this incentive. It is important to

note data used to determine eligibility for the incentives are based on a point in time. It is critical for providers and vendors to transmit data daily to ensure all visit information is available at the time the reports are generated.

All providers should log into [EAS](#) to ensure all visit data is present and there are no data transmission concerns. Exceptions will not be made due to EVV vendor failure to fully or accurately transmit visit data. To closely evaluate the progress of this incentive, providers should access the Auto Verification Report in EAS. Please see the attached user guide for step-by-step instructions. All visits identified as having a “manual update” or as “incomplete” will be counted as a manual edit and have a negative impact on the percentage of qualifying visits.

Payment for qualifying providers for the second evaluation period is anticipated to occur in December 2023 or January 2024. Further information will be forthcoming at that time.

Any questions regarding this memorandum should be directed to [dsds.surveys@health.mo.gov](mailto:dsds.surveys@health.mo.gov).

MH/js

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