



Missouri Department of Health and Senior Services

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July 20, 2020

MEMORANDUM FOR HOME AND COMMUNITY BASED SERVICES (HCBS) STAFF AND STAKEHOLDERS

FROM: Jessica Bax, Director
Division of Senior and Disability Services (DSDS)

A handwritten signature in black ink, appearing to read "Jessica Bax".

SUBJECT: COVID-19 Guidance – Health and Welfare Telephone Checks Update

This memorandum provides new billing guidance for health and welfare telephone checks completed during this emergent period.

Effective for dates of service on and after August 01, 2020, the following changes are made for health and welfare checks:

- Up to five (5) hours or 20 units per month of currently authorized personal care units per participant may be utilized to complete health and welfare checks (units above the current authorization level are no longer approved);
- Health and welfare checks are required to be billed under the participant's current authorization for basic personal care procedure code: T1019 for Personal Care – Agency Model or T1019U2 for Personal Care – Consumer Directed Model.
- Procedure codes T1019SC for Personal Care – Agency Model and T1019U2SC for Personal Care – Consumer Directed Model are no longer covered.

Questions regarding this memorandum should be directed to the Bureau of Long Term Services and Supports (BLTSS) via e-mail at LTSS@health.mo.gov.

JB

www.health.mo.gov

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