



Missouri Department of Health and Senior Services

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INFO 06-24-02

June 4, 2024

MEMORANDUM FOR CONSUMER DIRECTED HOME AND COMMUNITY BASED SERVICES PROVIDERS

FROM: Melanie Highland, Director *Melanie Highland*
Division of Senior and Disability Services

SUBJECT: HCBS Value Based Incentive Payments - EVV and CDS Operational Survey

This memorandum serves to notify Home and Community Based Services (HCBS) providers that the Division of Senior and Disability Services (DDSD) will soon be releasing payments associated with two value-based initiatives: the Consumer Directed Services (CDS) Operational Survey and the Electronic Visit Verification (EVV) incentive.

Qualifying providers will receive payment(s) on the **June 7, 2024**, Medicaid reimbursement cycle. Payment amounts will be shown in the remittance advice with the below unique identifiers for each incentive:

- VB2 - CDS Operational survey
- VB4 - EVV Minimal Manual Edits

The below information provides specific details for each incentive:

- CDS Operational Survey: Survey concluded on February 29, 2024. This survey served to collect statistics on vital direct care workforce information and administrative functions and their associated costs of the CDS program. The metrics collected will help inform future programmatic and policy initiatives, as well as payment methodologies. Eligible providers must have been actively providing CDS from July 1, 2023, through December 31, 2023.

A one-time payment of \$2,000 will be issued to the Medicaid ID number entered in the survey to eligible CDS providers that completed the survey fully and accurately. If an accurate Medicaid number was not entered into the survey, payment was unable to be issued.

- EVV – Low Percentage of Manual Visits: EVV payments will be issued to personal care providers, as outlined in [INFO 07-23-02](#) and [INFO 12-23-02](#), with a low percentage of manual visits submitted to the Electronic Aggregator Solution (EAS) between January 1, 2024, through April 30, 2024. This is the third and final manual visits incentive payment.

To qualify for this payment, providers must have successfully submitted at least **80%** of visits with no manual edits or entries. Additionally, providers also must have transmitted information to the EAS daily. Dates were randomly selected for review during this period to ensure providers submitted information at least daily and for the entire review period.

Questions regarding this memorandum should be directed to DSDS.Surveys@helath.mo.gov. Please check your remittance advice and verify qualifications prior to contacting DSDS regarding payment amounts.

MH/vj

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