



**Missouri Department of Health and Senior Services**

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INFO 05-23-02

May 19, 2023

**MEMORANDUM FOR HOME AND COMMUNITY BASED SERVICES STAFF AND STAKEHOLDERS**

**FROM:** Melanie Highland, Director  
Division of Senior and Disability Services

**SUBJECT:** Electronic Visit Verification Value Based Incentive Payments

This memorandum serves to inform Home and Community Based Services (HCBS) providers of the payment details surrounding the Electronic Visit Verification (EVV) Value Based Incentives. The incentive payments are based on criteria outlined in [INFO 10-22-01](#).

**Electronic Aggregator Solution (EAS) Interface**

This payment will be issued on May 19, 2023 for all providers who were transmitting visit data in EAS during the March 1, 2023 – March 31, 2023 time frame. Payments are calculated using the following payment methodology:

- Step 1: Base Incentive – Providers will receive a base payment based on ten tiers of participant count. Payments range from \$250 - \$2500 depending on the tier they serve.

<b>Participant Count (Unique DCNs)</b>	<b>Base Amount</b>
1-4	\$250
5-9	\$500
10-24	\$750
25-49	\$1000
50-99	\$1250
100-249	\$1500
250-499	\$1750
500-999	\$2000
1000-1500	\$2250
Over 1500	\$2500

- Step 2: Per Member Incentive – Providers will receive \$60 for every participant actively transmitting data to the aggregator.
- Step 3: The two amounts are combined to determine final payment amount.

**Low Percentage of Manual Visits**

This payment will be issued June 9, 2023 to all providers who have a low percentage of manual visits for

services provided between January 1, 2023, and April 30, 2023. To qualify for this incentive payment, at least 75% of the visits submitted must have no manual entries or edits. Providers were also required to submit data the entire evaluation period. Incentive payments will be based on the count of unique participants for which visits are documented in the aggregator system during the evaluated time. Each incentive payment amount paid to the provider is equivalent to 0.5% of the prior state fiscal year average annual cost of home and community based services per participant. This year's average cost is \$11,829.

Payment methodology:  $\$11,829 \times 0.5\% = \$59.15 \times \text{number of unique participant DCNs}$

Questions regarding this memorandum should be directed to the Bureau of Long Term Services and Supports (BLTSS) via e-mail at [LTSS@health.mo.gov](mailto:LTSS@health.mo.gov).

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