



## Missouri Department of Health and Senior Services

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**Sarah Willson**  
Director

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INFO 04-25-01

April 9, 2025

### MEMORANDUM FOR HOME AND COMMUNITY BASED SERVICES STAFF AND STAKEHOLDERS

FROM: Veronica Jameson, Bureau Chief  
Bureau of HCBS Policy and Quality Enhancements

SUBJECT: Updated Process for Completing Assessments Due June 2025

This memorandum serves to notify participating Type 27 provider reassessors of important updates regarding the completion of assessments due in the month of June.

Per [INFO 03-25-01](#), all provider reassessments must be entered in Cyber Access/Webtool by April 20, 2025. This deadline is critical to allow the Provider Reassessor Review team sufficient time to complete all reassessment reviews for April and May and enter them into the system before the FUSION transition, ensuring uninterrupted care for all HCBS participants.

Due to the significant workload associated with reviewing April and May assessments during the month of April - and limited time available before the transition to the new system- it is not feasible to process June assessments within the current system.

As a result, June reassessments must be completed and entered into FUSION once it is implemented on May 5, 2025.

Effective immediately, if completing June assessments in the month of April, they must be completed using a paper copy of the version 10 interRAI. These paper copies will be provided upon request at [QIQA@health.mo.gov](mailto:QIQA@health.mo.gov). All version 10 paper reassessments must be entered into FUSION beginning May 5, 2025, and no later than May 9, 2025. Case note entry timeframes will be waived for these cases only and must be entered by May 9 to avoid a REDCap remediation.

Please plan accordingly and request a paper copy as soon as possible. We appreciate your cooperation and understanding as we navigate this system transition.

Questions regarding this memorandum should be directed to the Bureau of HCBS Policy and Quality Enhancements (BPQE) via e-mail at [QIQA@health.mo.gov](mailto:QIQA@health.mo.gov).

VJ

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The Missouri Department of Health and Senior Services' vision is optimal health and safety for all Missourians, in all communities, for life.