



Missouri Department of Health and Senior Services

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MEMORANDUM FOR HOME AND COMMUNITY BASED SERVICES (HCBS) STAFF AND STAKEHOLDERS

FROM: Jessica Bax, Director
Division of Senior and Disability Services (DSDS)

SUBJECT: COVID-19 Guidance – Family Support Division (FSD) Medicaid Eligibility

As a result of the ongoing COVID-19 outbreak, the Family Support Division (FSD) has modified the process of Medicaid eligibility determination. This process change may affect HCBS participant Medicaid status.

Please review the following modifications:

- A participant’s Medicaid status in March of 2020 will remain the participant’s status throughout the duration of the COVID-19 emergency.
- Inactive Medicaid participants can request active Medicaid status by following normal FSD processes.
- Participants should still pay their monthly spenddown.
- Medicaid will only be closed in instances where a participant is deceased, has moved out of the state, or has requested, in writing, for FSD to close Medicaid.
- FSD will continue to process new Medicaid applications during the COVID-19 emergency.

For all questions regarding Medicaid eligibility determination, please contact: 1-855-373-4636

For all questions regarding Medicaid billing, please contact: 573-751-3425

Questions regarding this memorandum should be directed to the Bureau of Long Term Services and Supports (BLTSS) via e-mail at LTSS@health.mo.gov.

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