



Missouri Department of Health and Senior Services

P.O. Box 570, Jefferson City, MO 65102-0570 | Phone: 573-751-6400 | FAX: 573-751-6010
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Sarah Willson
Director

Mike Kehoe
Governor

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MEMORANDUM FOR HOME AND COMMUNITY BASED SERVICES STAFF AND STAKEHOLDERS

FROM: Veronica Jameson, Bureau Chief 
Bureau of Policy and Quality Enhancement

SUBJECT: DSDS E-News Transition to GovDelivery

This memorandum notifies Home and Community Based Services (HCBS) staff and stakeholders of the upcoming transition of the Division of Senior and Disability Services (DSDS) memorandum distribution platform. DSDS E-News will no longer be supported as the method for disseminating important updates and memorandums, and DSDS will transition to a new platform known as GovDelivery.

The following is the expected timeline for the new GovDelivery platform transition and implementation:

- **April 7, 2025:** DSDS will disable the subscription link to the DSDS E-News to prevent new subscriptions during the transition. All current DSDS E-News subscribers will automatically be imported into GovDelivery, requiring no further action for the transition.
- **April 14, 2025:** DSDS will launch a new web page to allow for new subscriptions to GovDelivery.
- **April 15, 2025:** GovDelivery will be implemented, and notification will be sent via the new GovDelivery platform.

As a reminder, HCBS providers are responsible for maintaining a current and valid email address. Updates to email addresses and subscription terminations must be completed to ensure appropriate communication from DSDS.

Questions regarding this memorandum should be directed to the Bureau of Policy and Quality Enhancement (BPQE) via e-mail at LTSS@health.mo.gov.

VJ/dt

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The Missouri Department of Health and Senior Services' vision is optimal health and safety for all Missourians, in all communities, for life.