



Missouri Department of Health and Senior Services

P.O. Box 570, Jefferson City, MO 65102-0570 Phone: 573-751-6400 FAX: 573-751-6010
RELAY MISSOURI for Hearing and Speech Impaired and Voice dial: 711



Randall W. Williams, MD, FACOG
Director

Michael L. Parson
Governor

INFO 02-21-01

February 1, 2021

**MEMORANDUM FOR ALL HOME AND COMMUNITY BASED SERVICES STAFF AND
STAKEHOLDERS**

From: Venice Wood, Section Administrator *Venice Wood*
Home and Community Based Services Section

Subject: Provider Reassessor Quality Assurance Update

This memorandum is to inform Home and Community Based Services (HCBS) staff and stakeholders of updates related to provider reassessors (Type 27 providers). The Division of Senior and Disability Services (DSDS) continues to increase resources, trainings, and outreach available to provider reassessors in an effort to ensure consistent, accurate assessments and care planning across the state.

As part of these efforts, the [Provider Reassessor Information](#) webpage has been updated. This webpage now contains additional educational and training resources provider reassessors can reference alongside the [HCBS Policy Manual](#), [memorandums](#), and other existing resources and trainings. Provider reassessors are encouraged to visit the "Quick Guide" and "Web Tool Instructions" sections for new/updated references. Notification will be sent out when additional materials become available on this page.

Provider reassessors acting on behalf of DSDS are held to the same expectations as DSDS assessors. Utilizing all available resources and the educational materials provided in the case record review summaries will help to ensure quality and accuracy throughout the reassessment process.

Please contact the Quality Improvement/Quality Assurance Unit (QIQA@health.mo.gov) with any questions pertaining to the new resources available or the case record review process.

www.health.mo.gov

Healthy Missourians for life.

The Missouri Department of Health and Senior Services will be the leader in promoting, protecting and partnering for health.

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER: Services provided on a nondiscriminatory basis.