



**Missouri Department of Health and Senior Services**

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February 24, 2020

**MEMORANDUM FOR ALL HOME AND COMMUNITY BASED SERVICES STAFF  
AND STAKEHOLDERS**

From: Kitty Engler, Bureau Chief  
Bureau of Long Term Services and Supports

Subject: Home and Community Based Policy Clarification Questions - Update

This memorandum is to inform Home and Community Based Services (HCBS) staff and providers that the Policy Clarification Questions (PCQs) have been updated. Updates include:

- Electronic Visit Verification (EVV) Section – Questions 13-16 have been added to provide additional information about the upcoming EVV requirement. Additional information has also been added throughout this section to provide clarification on the timetable of the upcoming Cures Act requirements.
- Advanced Personal Care (APC) Section – Questions 2 and 3 have been updated to provide additional clarification regarding the authorization of these APC tasks.
- Task Chart – Mobility/transfer line has been updated to provide additional clarification.

The updated PCQs can be located at: <https://health.mo.gov/seniors/hcbs/pdf/pcq.pdf>.

For more information about EVV please visit the Department of Social Services EVV page at: <https://dss.mo.gov/mhd/providers/electronic-visit-verification.htm>.

Any questions regarding this memorandum should be directed to the Bureau of Long Term Services and Supports at [LTSS@health.mo.gov](mailto:LTSS@health.mo.gov) or 573/526-8557.

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