



Missouri Department of Health and Senior Services

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HCBS 08-22-04

August 31, 2022

MEMORANDUM FOR HOME AND COMMUNITY BASED SERVICES STAFF AND STAKEHOLDERS

FROM: Verena Cox, Bureau Chief
Bureau of Long Term Services and Supports

SUBJECT: Provider Reassessment Process Updates

Table with 3 columns: Item ID (4.25.1), Description (Provider Reassessment Process), and Details (Updated to reflect information regarding the new Notification Portal and remediation contact attempt requirements).

Effective September 1, 2022, providers shall begin utilizing the newly developed Provider Reassessor Notification Portal for all communication to the Provider Reassessor Review (PRR) Team.

To submit notification of reassessment completion status, click the link to the Provider Reassessor Notification Portal. Save the link as a favorite in your browser to allow for easy ongoing access. Complete the form by:

- Entering the Provider name.
• Entering the name and DCN of the participant.
• Selecting the month the current care plan is set to expire from the drop down menu.
• Selecting 'Yes' if the reassessment was completed and 'No' if it was not completed.
• Selecting 'Yes' if the participant requested a provider list be mailed to them.
• Clicking the submit button to send the notification to the PRR Team.

The Provider Reassessment Information Page has also been updated to reflect this information.

This revised policy has been posted in the HCBS Policy Manual located on the DHSS Internet at the following link: http://health.mo.gov/seniors/hcbs/hcbsmanual/index.php.

Questions regarding this memorandum should be directed to Quality Assurance Unit QIQA@health.mo.gov.

Unless otherwise noted, the policy revisions are effective upon receipt.

VC/jcs

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