



Missouri Department of Health and Senior Services

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HCBS 10-24-01

October 9, 2024

MEMORANDUM FOR HOME AND COMMUNITY BASED SERVICES STAFF AND STAKEHOLDERS

FROM: Verena Cox, Bureau Chief 
Bureau of Long Term Services and Supports

SUBJECT: Rights and Responsibilities and Legal References for Adverse Action Updates

The Home and Community Based Services (HCBS) policy manual has been updated to include additional language as described in the appendices below.

Additionally, formatting changes were included for all Rights and Responsibilities for consistency, and a table was added to the Legal References for Adverse Action appendix to improve readability.

➤ 4.00 Appendix 2d	Agency Model Participant Rights and Responsibilities	Updated to include the participant/legal guardian is expected to allow General Health Evaluations (GHE) to be completed as scheduled.
➤ 4.00 Appendix 2e	Consumer Directed Services Rights and Responsibilities	Updated to include the participant may not be a Consumer Directed Services (CDS) attendant and receive Consumer Directed Services.
➤ 5.00 Appendix 1	Legal References for Adverse Action	Updates to the following sections include: <ul style="list-style-type: none"> • “Non-Compliant with Care Plan” - added General Health Evaluations (GHE) along with the legal reference. • “Program Eligibility Criteria Not Met-State Plan Consumer-Directed Services” - added an attendant for CDS cannot be a consumer receiving CDS along with the legal reference.

The revised policies have been posted in the [HCBS Policy Manual](#).

Questions should be directed to the Bureau of Long-Term Services and Supports (BLTSS) via email at LTSS@health.mo.gov.

Unless otherwise noted, the policy revisions are effective upon receipt.

VC/dt

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The Missouri Department of Health and Senior Services' vision is optimal health and safety for all Missourians, in all communities, for life.