



Missouri Department of Health and Senior Services

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HCBS 01-25-01

January 2, 2025

MEMORANDUM FOR HOME AND COMMUNITY BASED SERVICES STAFF AND STAKEHOLDERS

FROM: Veronica Jameson, Bureau Chief 
Bureau of Policy and Quality Enhancements

SUBJECT: Policy Updates for Not Attending Scheduled Initial Assessment

➤ 4.15	Assessment Process	Updated to include guidance when a participant does not attend a scheduled initial assessment.
➤ 4.00 Appendix 12	Communication: Reason for Contact	Updates to the Initial Assessment–Missed Appointment to include language on closing the referral when a participant does not attend a scheduled initial assessment.

This revised policies have been posted in the [HCBS Policy Manual](#).

Questions should be directed to the Bureau of Policy and Quality Enhancements via email at LTSS@health.mo.gov.

Unless otherwise noted, the policy revisions is effective upon receipt.

VC/dt

PROMOTING HEALTH AND SAFETY

The Missouri Department of Health and Senior Services' vision is optimal health and safety for all Missourians, in all communities, for life.