



### Attention Home and Community Based Services (HCBS) Participants

Electronic Visit Verification (EVV) is **required** in order to receive Medicaid-funded personal care services through the Department of Health and Senior Services (DHSS). If you are receiving personal care services through DHSS, you **must** utilize EVV or your services will be closed.

#### What is EVV?

EVV is an electronic technology that captures information about the services you receive in your home, including:

- Your name;
- Your caregiver's name;
- Type of service received (including tasks);
- Date of service;
- Time the service began;
- Time the service ended; and
- Location where the service was delivered.

#### What are the benefits of EVV?

EVV is available at **no cost** to you and offers several benefits:

- No paper timesheets;
- Your provider will know if your caregiver arrives on schedule;
- Your provider will know if you are receiving the services on your care plan; and
- Less time spent on paperwork for both you and your provider.

#### Is EVV required?

Yes, it is required by both Federal and State law. Refusal to comply with EVV requirements will result in closure of personal care services.

#### How do I make sure I'm using EVV?

If you are unsure about whether are using EVV, contact your personal care services provider. They can tell you if you are already using EVV and discuss additional options that may fit your circumstances.