



Department of Health and Senior Services' (DHSS) Vision

Optimal health and safety for all Missourians, in all communities, for life.

DHSS Mission

To promote health and safety through prevention, collaboration, education, innovation, and response.

Division of Senior and Disability Services' (DSDS) Vision

Missourians regardless of their age or abilities can live their optimal life.

DSDS Mission

To protect, support, and empower seniors and individuals with disabilities through assessment and connection to community resources to age with dignity.

Role

DSDS is the designated state agency, carrying out mandates of the state, regarding programs and services for seniors and individuals with disabilities.

DSDS is responsible for the administration and operation of the Medicaid Funded [Home and Community Based Services](#) (HCBS) programs. HCBS provides services that meet the unmet needs of individuals with disabilities allowing them to remain in their least restrictive environment. HCBS DSDS staff and/or its designee process initial referrals, assessments, reassessments, person centered care plans (PCCP), and PCCP maintenance services for the HCBS program.

DSDS investigates reports of abuse, neglect, and financial exploitation, provides crisis intervention, and Adult Protective Services for eligible adults. The Central Registry Unit (CRU) operates the state's toll-free hotline for reporting alleged abuse, neglect, or financial exploitation of adults with disabilities and seniors aged 60 and above. CRU also registers complaints against hospitals, licensed long-term care facilities, and home-health agencies.

Legal AuthorityMissouri Statutes:

<u>Chapter 192:</u> Department of Health and Senior Services	
192.2000	DSDS Duties
192.2005	Definitions
192.2400 - 192.2505	Protective Services for Adults: Reporting, Investigations, Employee Disqualification, Criminal Background Check

<u>Chapter 208:</u> Old Age Assistance, Aid to Dependent Children and General Relief	
208.865	Definitions – Personal Care Attendant and Vendor
208.895 - 208.896	HCBS Referrals – Department Duties, Assessments, Care Plans, Structured Family Caregiving Waiver
208.900 - 208.930	Personal Care Assistance Services – Eligibility, Consumer and Vendor Responsibilities/Requirements, Electronic Visit Verification (EVV), Denial of Services, Discontinuation of Services

<u>Chapter 660:</u> Department of Social Services	
<u>660.023</u>	In-Home Service Providers, Telephone Tracking System

Missouri Code of State Regulations:

- I. Title 19 – Department of Health and Senior Services

<u>Chapter 7</u> - Service Standards	
19 CSR 15-7.021	In-Home Service Standards

<u>Chapter 8</u> - Consumer-Directed Services	
19 CSR 15-8.100	Definitions
19 CSR 15-8.200	Eligibility

19 CSR 15-8.400	Vendors
19 CSR 15-8.500	Hearing Rights
Division 30 – Division of Regulation and Licensure	
<u>Chapter 81</u> – Certification	
19 CSR 30-81.030	19 CSR 30-81.030 Evaluation and Assessment Measures for Title XIX Recipients and Applicants in Long-Term Care Facilities

II. **Title 13** – Department of Social Services

Division 70 – MO HealthNet Division	
<u>Chapter 91</u> – Personal Care Program	
13 CSR 70-3.320	Electronic Visit Verification (EVV)
13 CSR 70-91.010	Personal Care Program

Home and Community Based Waivers

A link to the current approved waivers on file with the Centers for Medicare & Medicaid Services (CMS) can be found at the following website:

- [Medicaid.gov](https://www.Medicaid.gov)

Current Approved Waivers:

- [Adult Day Care Waiver](#)
- [Aged and Disabled Waiver](#)
- [Brain Injury Waiver](#)
- [Independent Living Waiver](#)
- [Medically Fragile Adult Waiver](#)
- [Structured Family Caregiving Waiver](#)