



Missouri Department of Health and Senior Services

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APS-24-03

February 23, 2024

MEMORANDUM FOR SECTION OF ADULT PROTECTIVE SERVICES STAFF

From: Nicole Gatlin, Bureau Chief of APS Supports 
Division of Senior and Disability Services
Section of Adult Protective Services (APS)

Subject: Rescinding PSEM 21-06 Adult Protective Services Policy Efficiencies

Effective February 26, 2024, the Section of Adult Protective Services implements a new APS case management system, MoAPSS. The division is rescinding the efficiencies outlined in PSEM 21-06, which were workarounds for Case Compass. MoAPSS is efficient and user-friendly, which makes workarounds unnecessary. As a reminder, those efficiencies included:

- Case Documentation: APS team members can no longer place all case notes completed on a specific date in a single case note or upload a Word document of case notes. All actions requiring documentation will be entered separately using system functionality.
- Risk Assessment: APS team members must complete the Risk Assessment inside MOAPSS. APS Staff are not allowed to complete a printed version of the form and upload it as an attachment to the case record.
- Other Assessments: The Risk Assessment is the only assessment available in MOAPSS. All other assessments except the St. Louis University Mental Status (SLUMS) examination form are considered obsolete. The division will review the use of other assessments and make them available in MOAPSS as appropriate.

NECESSARY ACTION:

1. Review this memorandum with all APS staff.
2. All questions should be cleared through normal supervisory channels and directed to the Bureau of APS Supports at APSPolicy@health.mo.gov.

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